



TURTLE TOP

Division of Independent Protection Co., Inc.
67819 State Road 15
New Paris, Indiana 46553

Idaho Roadrunners
1247 Larson Rd.
Moscow, ID 83843

March 18, 2010

Dear Vehicle Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL: Turtle Top has determined that a defect which relates to motor vehicle safety exists in certain Trans/Air air conditioning systems equipped with Trans/Air EC2.0, 2.5 & 3.0 electrical systems installed between May 2006 and June 2009. The electrical systems in question are typically installed in commercial buses. These systems include a relay board with a 12-position terminal strip with screws mounted to a printed circuit board. Trans/Air has concluded that the relay boards present a risk of overheating under any of the following three conditions: loose screws due to improper torquing; poor wire connections due to improperly crimped terminals; or debris deposited on the EC board. These can result in electrical arcing and overheating of the EC board. In the worst case scenario, such arcing and overheating can result in a fire.

WHAT WILL BE DONE: Trans/Air is instituting a Mandatory Safety Corrective Action Program. You must complete this mandatory Trans/Air safety recall program regardless of how your Trans/Air air conditioning is operating and even if you believe your system was properly installed. Turtle Top and Trans/Air records indicated that your Turtle Top Odyssey XL model year 2007, VIN 1GBE5V1957F419121 (Turtle Top body number 102897) vehicle is affected by this recall. Your Turtle Top distributor, Davey Coach Sales, will also be notified that this safety recall affects your vehicle.

Trans/Air will inspect all EC system relay boards already installed on buses. This inspection will ensure that the board is properly installed. As part of this effort, Trans/Air will also replace all existing terminal-strip screws with new torx head screws containing a self-locking mechanism and screws will be torqued to proper specification. All EC board terminals will be inspected and replaced if improperly crimped. All EC boards will be inspected for foreign material deposited on the board and cleaned if necessary. Trans/Air will also provide a protective cover with warning label to be installed over the terminal strip. This program is being provided to all end users at no charge.

WHAT YOU SHOULD DO: Arrangement to have this service performed, which normally takes approximately 60 minutes per board, can be scheduled by calling the Trans/Air Warranty and Service Center at 1-800-673-2446. If you wish to install the kit yourself, detailed instructions are included with the enclosed Trans/Air Service Bulletin number 09-

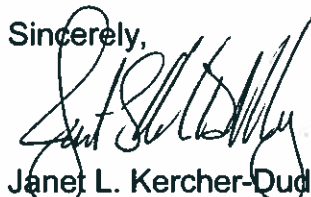
Phone: 574 831-4340
Fax: 574 831-4349
E-mail: ttsp@turtletop.com
Website: www.turtletop.com

002. Please notify Trans/Air Manufacturing should you decide to do the work yourself or through your Turtle Top distributor. Reimbursement for labor should be filed on a Trans/Air warranty claim form. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have any problem regarding this recall, or for more information, or should you require assistance, or have any questions in reference to this Safety Corrective Action Program, please do not hesitate to contact the Trans/Air Warranty and Service Center.

We regret any inconvenience which this action may cause you. If Trans/Air fails or is unable to remedy this defect without charge and within a reasonable timeframe, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

The National Highway Traffic Safety Administration (NHTSA) has been informed of this safety recall notice by Trans/Air and has assigned safety recall number 09E-042 to Trans/air's case and number 10V-097 to Turtle Top's recall notification.

Sincerely,



Janet L. Kercher-Dudley
Standards Engineer
Turtle Top

Enclosure: Trans/Air Service Bulletin Number 09-002

cc: Turtle Top Distributor for Vehicle Owner (Davey Coach Sales, Inc.)



TURTLE TOP

Division of Independent Protection Co., Inc.
67819 State Road 15
New Paris, Indiana 46553

Zee Express, Inc.
209 N. Commercial
Albers, IL 62215

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WHAT WILL BE DONE: Trans/Air is instituting a Mandatory Safety Corrective Action Program. You must complete this mandatory Trans/Air safety recall program regardless of how your Trans/Air air conditioning is operating and even if you believe your system was properly installed. Turtle Top and Trans/Air records indicated that your Turtle Top Odyssey XL model year 2008, VIN 1FVACXBSX8HZ80633 (Turtle Top body number 103413) vehicle is affected by this recall. Your Turtle Top distributor, Southern Bus and Mobility, will also be notified that this safety recall affects your vehicle.

Trans/Air will inspect all EC system relay boards already installed on buses. This inspection will ensure that the board is properly installed. As part of this effort, Trans/Air will also replace all existing terminal-strip screws with new torx head screws containing a self-locking mechanism and screws will be torqued to proper specification. All EC board terminals will be inspected and replaced if improperly crimped. All EC boards will be inspected for foreign material deposited on the board and cleaned if necessary. Trans/Air will also provide a protective cover with warning label to be installed over the terminal strip. This program is being provided to all end users at no charge.

WHAT YOU SHOULD DO: Arrangement to have this service performed, which normally takes approximately 60 minutes per board, can be scheduled by calling the Trans/Air Warranty and Service Center at 1-800-673-2446. If you wish to install the kit yourself, detailed instructions are included with the enclosed Trans/Air Service Bulletin number 09-

Phone: 574 831-4340
Fax: 574 831-4349
E-mail: ftsp@turtletop.com
Website: www.turtletop.com

002. Please notify Trans/Air Manufacturing should you decide to do the work yourself or through your Turtle Top distributor. **Note that your Turtle Top distributor, Southern Bus and Mobility, is an authorized Trans/Air Service Center.** Southern Bus and Mobility can be contacted at 1-618-526-4134. Reimbursement for labor should be filed on a Trans/Air warranty claim form. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have any problem regarding this recall, or for more information, or should you require assistance, or have any questions in reference to this Safety Corrective Action Program, please do not hesitate to contact the Trans/Air Warranty and Service Center.

We regret any inconvenience which this action may cause you. If Trans/Air fails or is unable to remedy this defect without charge and within a reasonable timeframe, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

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Sincerely,



Janet L. Kercher-Dudley
Standards Engineer
Turtle Top

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