



March 27, 2010

**"SAFETY RECALL NOTICE"**  
**NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION**  
**RECALL NO: 10V-095**

**Transportation Collaborative Inc; OBO US Bus Corporation School Bus**  
**TCI Recall #: 10V-095**

Vehicle VIN number:  
Customer Name:  
Customer Address:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Transportation Collaborative Inc has decided that certain 2007 STHF5 ,STH5 and Universe US Bus Corporation School Bus models equipped with 33 ½" Freedman Seating Co. School Bus Barriers, fail to conform to Federal Motor Vehicle Safety Standard No. 222 "School Bus Passenger and Crash Protection" S5.3.2 " Leg protection Zone".

**What the safety concern is:**

The noncompliance involves FMVS 222 "School Bus Passenger Seating and Crash Protection" paragraphs S5.3.2 thru S5.3.2.2 Leg Protection Zone of §573.222, which requires that **"when any point on the rear surface of that part of a seat back or restraining barrier within any zone specified in S5.3.2.1 is impacted from any direction at 4.9 m/s by the knee, the resisting force of the impacted material shall not exceed 2,669 N"**. Specifically, two points on the School Bus Barriers exceeded the maximum resisting force of 2,669 N as stated in the regulation.

Specifically, In the event of a vehicle collision, a passenger's knee may come in contact with the rear surface of the non-complaint restraining barriers, which could result in personal injury to the occupant.

There is no visible distinction between a compliant and a non-compliant 33 ½" Freedman School Bus Barrier, which indicates that the non-compliance exists. All models indicated by this notice are presumed to be noncompliant with Federal Motor Vehicle Safety Standard No. 222 and must be repaired.



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



### **The Remedy:**

Transportation Collaborative Inc. on behalf of US Bus Corporation will affect repairs to your vehicle by the installation of a retro fit Expanded Polystyrene Foam (FSC#52271195) to the existing barriers. The repair kit will consist of 2 rolls of 3M VHB 4941 Series double sided tape (FSC# 140416) and 2 Squares of retro fit Expanded Polystyrene Foam (FSC#52271195).

The expected out of service time necessary to affect repairs is .50 hour per Barrier, however this may vary due to dealer service scheduling requirements.

### **What we are requesting you do:**

Transportation Collaborative Inc OBO US Bus Corporation is requesting that you (the end user), contact TCI at 845-988-0419 to arrange for inspection and scheduling of the repair by an authorized facility.

Upon completion of the vehicle inspection please have the prepaid response card filled out and sent back to Transportation collaborative:

TCI OBO US Bus Corporation  
Warranty Department  
7 Lake Station Road  
Warwick, NY 10990

### **Address or ownership change:**

Please notify us of any change of address or vehicle ownership. If you are the lesser of the above - mentioned vehicle, you must forward this letter to the lessee within ten (10) days of receipt of this letter.

### **What Transportation Collaborative will do for you?**

Transportation Collaborative Inc. OBO US Bus Corporation will affect repairs relating to this recall, both parts and labor, at no cost to you the vehicle owner. Upon receipt of the response card, we will immediately ship out the repair kits to you directly, or to an authorized repair facility as directed by TCI. You may perform the recall yourself, or you may contact us and we will arrange for you to take your vehicle to an authorized repair facility.

If repairs or modifications outlined by this notice have been preformed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement. TCI reimburses dealers, customers and authorized repair facilities within 30 days of the completed repair.





**If you have any questions:**

Transportation Collaborative Inc. customer service/warranty department will be happy to assist you with any questions.

For further information, please contact:

Jose Vazquez  
Transportation Collaborative Inc  
Warranty Department  
7 Lake Station Road  
Warwick New York 10990  
Phone 845-988-0419 Fax 845-988-0324  
E-mail: [jvazquez@transtechbus.com](mailto:jvazquez@transtechbus.com)

Transportation Collaborative Inc. has, in the interest of public safety and good will to the community, decided to conduct this recall on behalf of US Bus Corporation, the original manufacturer of your vehicle. All questions regarding this recall must be directed to Transportation Collaborative Inc, as noted in the body of this Recall Notice.

**If you have a complaint:**

If you have difficulties getting your vehicle repaired in a reasonable timeframe and without charge, please contact Transportation Collaborative Inc. customer service at 1-845-988-0419 or e-mail TCI at [jvazquez@transtechbus.com](mailto:jvazquez@transtechbus.com) for further assistance. Representatives are available Monday thru Friday 8:30am – 5:00pm (EST).

If you are still having difficulties getting your vehicle repaired in a reasonable time you may send your complaints to the Administrator, National Highway Traffic Safety Administration at 1200 New Jersey Avenue SE. Washington, and D. C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov> .

Thank you for your attention to this important matter, we regret any inconvenience this recall may have caused.

Sincerely,

Jose Vazquez  
Transportation Collaborative Inc.





# REQUEST FOR WARRANTY/RECALL REPAIR REIMBURSEMENT

7 Lake Station Road, Warwick New York 10990

FOR PROMPT ACTION, PLEASE FAX REQUEST TO (845) 988-0324

SEND ALL PAGES FOR REIMBURSEMENT

<b>WARRANTY/RECALL REPAIR REIMBURSEMENT REQUEST</b>
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<b>Distributor Name</b>	Address	City	State	Zip
Phone	FAX	E-Mail		

Vehicle Type: \_\_\_\_\_

<b>Body Job Number</b>	<b>VIN (all digits):</b>	<b>Odometer</b>	<b>Date of Request</b>
Customer Name:		Date of Manufacture	
Customer Address:		Date of Delivery	
City	State	Zip	Phone #      FAX

**Description of Defect or Complaint, Cause and Correction Requested**

Defect Code	Flat Rate Labor Hours	Labor Rate	Labor Cost	Sublet Shop Name	Attach copy of parts house invoice if not a TCI part.		
Part Number	Description	Quantity	Cost Each	Total Cost	Notes		

Disposition by Factory

Authorized By: \_\_\_\_\_

Denied By: \_\_\_\_\_

Date: \_\_\_\_\_

Total Parts: \_\_\_\_\_

Total Labor \_\_\_\_\_

Total Amt. Requested \_\_\_\_\_

Amount Denied \_\_\_\_\_



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



March 27, 2010

**"SAFETY RECALL NOTICE"**  
**NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION**  
**RECALL NO: 10V-095**

Attention TCI/ US Bus Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. No. 577.13, "*Notification to dealers and distributors*".

Transportation Collaborative Inc. OBO US Bus Corporation has decided that certain 2007 STH5, STHF5 and Universe US Bus Corporation School Buses fail to conform to Federal Motor Vehicle Safety Standard No. 222 "*School Bus Passenger and Crash Protection*" S5.3.2 "*Leg Protection Zone*".

The noncompliance involves FMVS 222 "School Bus Passenger Seating and Crash Protection" paragraphs S5.3.2 thru S5.3.2.2 *Leg Protection Zone* of §573.222, which requires that "**when any point on the rear surface of that part of a seat back or restraining barrier within any zone specified in S5.3.2.1 is impacted from any direction at 4.9 m/s by the knee, the resisting force of the impacted material shall not exceed 2,669 N**". Specifically, two points on the School Bus barriers exceeded the maximum resisting force of 2,669 N as stated in the regulation.

In the event of a vehicle collision, a passenger's knee may come in contact with the rear surface of the non-complaint restraining barriers, which could result in personal injury to the occupant.

There is no visible distinction between a compliant and a non-compliant 33 ½" Freedman School Bus Barrier, which indicates that the non-compliance exists. All models indicated by this notice are presumed to be noncompliant with Federal Motor Vehicle Safety Standard No. 222 and must be repaired.

Transportation Collaborative Inc. on behalf of US Bus Corporation will affect repairs to your vehicle by the installation of a retro fit Expanded Polystyrene Foam (FSC#52271195) to the existing barriers. The repair kit will consist of 2 rolls of 3M VHB 4941 Series double sided tape (FSC# 140416) and 2 Squares of retro fit Expanded Polystyrene Foam (FSC#52271195).



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WARWICK, NY 10990

PHONE: (845) 988-2333



The expected out of service time necessary to affect repairs is .50 hours per Barrier.

Transportation Collaborative Inc will arrange on behalf of US Bus Corporation as well as assist customers with locating authorized dealers and will supply any parts needed for the owners of all the affected vehicles, at no cost.

In order to ensure that all vehicles that are subject to the recall are corrected, TCI will perform the following actions:

- Transportation Collaborative Inc. will notify the appropriate customers and advise them to inspect their vehicle(s).
- TCI will further request a reply from those customers indicating whether their vehicle is affected or not.

Transportation Collaborative Inc. has, in the interest of public safety and good will to the community, decided to conduct this recall on behalf of US Bus Inc., the original manufacturer of your vehicle. All questions regarding this recall must be directed to Transportation Collaborative Inc., as noted in the body of this Recall Notice

Also enclosed with this letter are copies of the information that will be sent to each customer. Should you have any vehicles in your stock that require the recall service work, please make certain that these vehicles are corrected. As per Federal Motor Vehicle Safety Standard No. 577.13 which states that it is a, "*violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used (including tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied*".

If you have any questions about this recall please call Transportation Collaborative Inc. Customer Service at 1-845-988-0419.

Sincerely,

Jose Vazquez

Transportation Collaborative Inc.





End User Name  
End User Address

# SAFETY RECALL NOTICE- RECALL NUMBER#10V-095

7 Lake Station Road , Warwick New York 10990



*Transportation Collaborative Inc.  
OBO US Bus Corp.  
7 Lake Station Road  
Warwick New York 10990  
845-988-2333*

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**RECALL#10V-095**

RECALL RESPONSE CARD  
RECALL# 10V-095

CUSTOMER: \_\_\_\_\_

VIN# \_\_\_\_\_

RECALL WAS COMPLETED

BY: \_\_\_\_\_

DATE: \_\_\_\_\_

VEHICLE NO LONGER IN SERVICE

VEHICLE NO LONGER REGISTARTED TO US

RECALL REQUIRED- SHIP PARTS

SIGNATURE \_\_\_\_\_ DATE: \_\_\_\_\_

RECALL RESPONSE CARD  
RECALL# 10V-095

CUSTOMER: \_\_\_\_\_

VIN# \_\_\_\_\_

RECALL WAS COMPLETED

BY: \_\_\_\_\_

DATE: \_\_\_\_\_

RECALL NO REQUIRED

VEHICLE NO LONGER IN SERVICE

VEHICLE NO LONGER REGISTARTED TO US

RECALL REQUIRED-SHIP PARTS

SIGNATURE \_\_\_\_\_ DATE: \_\_\_\_\_

RECALL RESPONSE CARD  
RECALL# 10V-095

CUSTOMER: \_\_\_\_\_

VIN# \_\_\_\_\_

RECALL WAS COMPLETED

BY: \_\_\_\_\_

DATE: \_\_\_\_\_

RECALL NOT REQUIRED

VEHICLE NO LONGER IN SERVICE

VEHICLE NO LONGER REGISTARTED TO US

RECALL REQUIRED - SHIP PARTS

SIGNATURE \_\_\_\_\_ DATE: \_\_\_\_\_

RECALL RESPONSE CARD  
RECALL# 10V-095

CUSTOMER: \_\_\_\_\_

VIN# \_\_\_\_\_

RECALL WAS COMPLETED

BY: \_\_\_\_\_

DATE: \_\_\_\_\_

RECALL NOT REQUIRED

VEHICLE NO LONGER IN SERVICE

VEHICLE NO LONGER REGISTARTED TO US

RECALL REQUIRED- SHIP PARTS

SIGNATURE \_\_\_\_\_ DATE: \_\_\_\_\_