



TURTLE TOP

Division of Independent Protection Co., Inc.
67819 State Road 15
New Paris, Indiana 46553

Metro Mobility
390 Robert St. N.
St. Paul, MN 55101

March 17, 2010

Dear Vehicle Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL: Turtle Top has determined that a defect which relates to motor vehicle safety exists in certain Carrier air conditioning systems equipped with a Carrier K410 rooftop air conditioning condenser assembly shipped before September 2009 for installation in commercial buses. Carrier's analysis of the potential safety issue determined that there could be inadequate over-current protection (circuit breaker) on the fan circuit of the K410 condenser if there is a restriction to the normal operation of one or more of the three fans. Overheating of the condenser unit, in the worst case scenario, could result in a fire.

WHAT WILL BE DONE: Carrier has undergone its root cause analysis and developed a retrofit to address this potential safety issue. Carrier will work in collaboration with the installers and bus manufacturers to contact end users of units which have to be retrofitted and to remedy affected buses. Turtle Top and Carrier records indicated that your 15 Turtle Top Odyssey model year 2009 buses are affected by this recall. An attachment of the affected vehicles' Turtle Top body numbers and vehicle ID numbers is attached. Your Turtle Top distributor, Hoglund Bus Co., will also be notified that this safety recall affects your vehicles.

The remedy to address this potential safety issue consists of the addition of a 15 amp inline fuse installed in each of the three (3) fan's circuits. The addition of such a fuse will open up the circuit in the event a fan's malfunction results in an over-current condition.

A retrofit kit composed of three (3) inline fuse holders, fuses, connectors, and complete instructions will be provided by Carrier for each K-410 unit. A copy of the Carrier service bulletin TAC-SER09-006 is included with this notice. In the interim, and as a precautionary measure, Carrier suggests that operators of buses installed with K410 units not operate the units and disconnect them until retrofitted.

WHAT YOU SHOULD DO: Please contact Carrier at 1-800-673-2431 for information on retrofitting your units. This program is being provided to all end users at no charge.

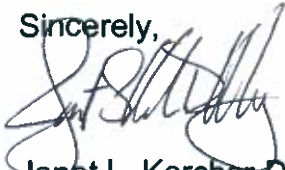
Phone: 574 831-4340
Fax: 574 831-4349
E-mail: ttsp@turtletop.com
Website: www.turtletop.com

If you have any problem regarding this recall, or for more information, or should you require assistance, or have any questions in reference to this corrective action, please do not hesitate to contact Carrier's Technical Service Hot-Line at 1-800-450-2211.

We regret any inconvenience which this action may cause you. If Carrier fails or is unable to remedy this defect without charge and within a reasonable timeframe, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

The National Highway Traffic Safety Administration (NHTSA) has been informed of this safety recall notice by Carrier and has assigned safety recall number 09E-055 to Carrier's case and number 10V-092 to Turtle Top's recall notification.

Sincerely,



Janet L. Kercher-Dudley
Standards Engineer
Turtle Top

Enclosure: Carrier Service Bulletin Number TAC-SER09-006
Turtle Top – Carrier K410 Recall – Affected Vehicle List

cc: Turtle Top Distributor for Vehicle Owner (Hoglund Bus)



TURTLE TOP

*Division of Independent Protection Co., Inc.
67819 State Road 15
New Paris, Indiana 46553*

Hoglund Bus Company, Inc.
116 East Oakwood Drive
Monticello, MN 55362

March 17, 2010

Dear Turtle Top Distributor,

This is a copy of a letter sent to Metro Mobility; this notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL: Turtle Top has determined that a defect which relates to motor vehicle safety exists in certain Carrier air conditioning systems equipped with a Carrier K410 rooftop air conditioning condenser assembly shipped before September 2009 for installation in commercial buses. Carrier's analysis of the potential safety issue determined that there could be inadequate over-current protection (circuit breaker) on the fan circuit of the K410 condenser if there is a restriction to the normal operation of one or more of the three fans. Overheating of the condenser unit, in the worst case scenario, could result in a fire.

WHAT WILL BE DONE: Carrier has undergone its root cause analysis and developed a retrofit to address this potential safety issue. Carrier will work in collaboration with the installers and bus manufacturers to contact end users of units which have to be retrofitted and to remedy affected buses. Turtle Top and Carrier records indicated that Metro Mobility's 15 Turtle Top Odyssey model year 2009 buses are affected by this recall. An attachment of the affected vehicles' Turtle Top body numbers and vehicle ID numbers is attached.

The remedy to address this potential safety issue consists of the addition of a 15 amp inline fuse installed in each of the three (3) fan's circuits. The addition of such a fuse will open up the circuit in the event a fan's malfunction results in an over-current condition.

A retrofit kit composed of three (3) inline fuse holders, fuses, connectors, and complete instructions will be provided by Carrier for each K-410 unit. A copy of the Carrier service bulletin TAC-SER09-006 is included with this notice. In the interim, and as a precautionary measure, Carrier suggests that operators of buses installed with K410 units not operate the units and disconnect them until retrofitted.

WHAT YOU SHOULD DO: Please contact Carrier at 1-800-673-2431 for information on retrofitting the units. This program is being provided to all end users at no charge.

Phone: 574 831-4340
Fax: 574 831-4349
E-mail: ttsp@turtletop.com
Website: www.turtletop.com

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Janet L. Kercher-Dudley
Standards Engineer
Turtle Top

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Turtle Top – Carrier K410 Recall – Affected Vehicle List

cc: Turtle Top Customer (Metro Mobility)