

Dear «Customer\_Name»«Company\_Name»:

VIN: «VIN»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

GEM has decided that a defect which relates to motor vehicle safety exists in your GEM vehicle.

**The problem is:** The parking brake cable may have been improperly crimped. This could cause the parking brake cable to separate from the vehicle. If this happens, your parked vehicle could roll away on a hill, creating a risk of crash or injury.

**What GEM will do:** GEM will repair your vehicle free of charge (parts and labor). The work will take approximately one hour.

**What you must do:** Simply contact Global Electric Motorcars to schedule a service appointment. The number to call is (866) 764-0616.

**For your information:** If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement:  
*Global Electric Motorcars, 1301 39<sup>th</sup> St. NW, Suite 2,  
Fargo, ND 58102-2807, Attention: Safety Recall No. 5.*

If Global Electric Motorcars fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are the lessor of this vehicle, federal law requires you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Please call today and make an appointment for this service.