

## OWNER'S LETTER

### OWNER NOTIFICATION

Dear Infiniti QX56 Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect which relates to motor vehicle safety exists in certain 2008-2010 Model Year Infiniti QX56 vehicles. Our records indicate that you own or lease one of the potentially affected vehicles.

#### Reason for Recall

On a small number of the potentially affected vehicles, the brake pedal may have been manufactured out of specification. If your vehicle is affected, the pedal may not operate correctly. This can increase the stopping distance and increase the risk of a crash. To promptly address this, Infiniti is conducting a recall campaign to inspect, and if necessary, replace the brake pedal assembly in your vehicle.

#### What Infiniti Will Do

Your Infiniti dealer will inspect the brake pedal and if necessary, replace the brake pedal assembly with a new one. This service, free of charge for parts and labor, should take less than an hour to complete, but your Infiniti dealer may require your vehicle for a longer period of time based upon their work schedule. **It is important that you promptly schedule an appointment with your Infiniti dealer to perform this important recall.**

#### What You Should Do

Contact your Infiniti dealer as soon as possible to have your vehicle inspected. **If you experience any unusual looseness in your brake pedal, do not drive your vehicle** and call your dealer or Infiniti Consumer Affairs at 1-800-662-6200 for further instructions. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti dealer.

If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Infiniti Division, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.