

AFFECTED VEHICLES

MODELS: 2004 – 2010 ENDEAVOR

Date: February, 2011

Dear Mitsubishi Owner,

This notice has been sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for Notice: Mitsubishi Motors North America, Inc. (MMNA) has determined that a defect relating to vehicle safety exists in certain 2004-2010 model year Endeavor vehicles (built between January 2003 and March 2010) when operated in cold weather states where road salt is used. Such vehicles may be exposed to road debris (mud) mixed with road salt. In such situations, Mitsubishi has determined that long term exposure to this material can potentially cause corrosion of the fuel filler pipe. Over time, this corrosion could lead to fuel leakage from the pipe during re-fueling. Fuel in the presence of an ignition source may result in a potential fire hazard.

What you should do: Please contact your Authorized Mitsubishi Dealer and schedule an appointment to have the fuel filler pipe on your vehicle inspected. If necessary, the dealer will replace the fuel filler pipe or apply additional corrosion protection to the fuel pipe at no cost to you. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still make this inspection/repair to your vehicle, free of charge). Please bring your vehicle to the dealership with less than ½ tank of fuel.

What your dealer will do: The dealership will inspect your vehicle to determine if the fuel filler pipe requires replacement or additional corrosion protection coating. This work will be performed at no charge to you.

How long will it take? The time needed for this repair is approximately 2 hours. Your dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and /or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday - Friday 7 a.m. to 4 p.m. (Pacific Time).

If, after contacting Mitsubishi Customer Relations, you still have further questions, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 by letter, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem regarding the above condition and have paid for repairs related to this condition, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide each lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record which identifies each lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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