



# GENERAL COACH

America, Inc.

Thor Industries Commercial Bus Division

**DATE:** May 2010

**TO:** Owner  
Address  
City, State Zip Code

**VIN:**

**SUBJECT:** NHTSA Recall No. 10V-062

**This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.**

#### **REASON FOR THIS RECALL**

General Coach has decided that certain model year 2005 - 2010 buses contain a defect that relates to motor vehicle safety. When the affected buses are used in a severe duty application, such as buses in heavy transit use, there can be overheating of the brakes. If the overheating becomes excessive, it could result in a fire located at the brake area. A fire may cause property and or personal injury.

#### **WHAT WE WILL DO**

General Coach will inspect your buses and if found to have the defect, we will retrofit an aftermarket transmission retarder on the buses that will lower the temperatures of the braking components down into the normal operating range. This will be done at no charge to the customer.

#### **WHAT YOU SHOULD DO**

Please contact your General Coach dealer to arrange to have your bus inspected. If you are having trouble locating or scheduling an appointment with your local General Coach Dealer, please contact the General Coach Customer Service Department at 1-810-724-6474.

After contacting your dealer and the General Coach Customer Service Department, and you are still having trouble getting your vehicle remedied or that there has been an unreasonable delay in securing repairs, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, Washington, DC 20590 or call the Vehicle Safety Hotline toll free at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Your safety and satisfaction with your General Coach product are important to us and we regret any inconvenience that this recall may have caused.

Sincerely,

Dick Cutcher