



April 16, 2010

Aspen Equipment  
9150 Pillsbury Ave S  
Bloomington, MN 55420

Dear Texoma 330 Auger Drill Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**REASON FOR RECALL**

TEREX Utilities has decided that a defect which relates to motor vehicle safety exists in certain 1992 through 2009 Model Year, manufactured by Terex Mining with a Texoma 330 Auger Drill. These vehicles utilized a hydraulic cylinder to control the extension of the Telescoping Polesetter Extension option. The extension can have unintended movement up to four to six inches when other functions are operated. **Unintended movement of the Telescoping Polesetter Extension may result in the boom contacting or creating a hazard.**

**FAILURE TO COMPLETE THIS BULLETIN MAY RESULT IN DEATH OR SERIOUS INJURY.**

**WHAT TEREX UTILITIES WILL DO**

TEREX Utilities will furnish parts and labor to install holding valves to prevent cylinder movement as described in the attached bulletin.

**WHAT YOU SHOULD DO**

Determine if your model and serial numbers are on the attached list. If it is contact your nearest Terex Utilities dealer or call 605-884-3892 to arrange repair within 90 days.

This bulletin only applies to Texoma 330 model with Telescoping Polesetter Extensions, Option Codes P10, P12, P15, or P15.

The time to perform the repair will be about 10 hours. Please ask any questions you may have when contacted to schedule work on your unit.

If you take your unit to your dealer on the agreed service date and they do not remedy this condition on that date or within three (3) working days, we recommend you contact Terex Utilities Warranty department by calling 1-605-884-3892.

After contacting your dealer and Terex Utilities Warranty department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the: Administer, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

If you have sold or retired the unit forward this letter to the new owner. Please also let us know the new owner by contacting the Terex Utilities Warranty department at 1-605-884-3892.

If you have leased this equipment to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter,

Todd Williams  
Director of QA and Warranty

Our records indicate the following machines registered to you are involved in CB592:

Model	Aerial Serial Number
Texoma 330	1K22X23



# TEREX

## Utilities

<b>CAMPAIGN BULLETIN</b>	<b>02-592-10</b>
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**DATE:** 2/19/10

**REVISED:**

**TO:** Owners, Users, Dealers, and Installers

**Models Affected:** Texoma 330 Auger Drill

**SUBJECT:** *Telescoping Polesetter Extension*

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**Issue:**

Testing has indicated unintended movement on Texoma 330 units equipped with Telescoping Polesetter Extensions, options P10, P12, P15, and P20. The six foot extensions will extend out four to six inches while operating other functions on the unit without movement of the Polesetter control lever. **Unintended movement of the Telescoping Polesetter Extension may result in the boom contacting or creating a hazard.**

**Action:**

Contact your nearest TEREX Utilities dealer to install Field Service Kit, Z1168 Counter Balance Retrofit Kit. The Field Service Kit needs to be installed as soon as possible, but no later than 90 days from receipt of this bulletin. Please follow the step by step instructions included with the Field Service Kit. If you have any questions or concerns please contact TEREX Utilities, at 605-884-3892.

**FAILURE TO COMPLETE THIS BULLETIN MAY RESULT IN  
DEATH OR SERIOUS INJURY.**

**Dealers and Installers:** A letter is being sent to owners of affected units. It is only for Texoma 330 units with the Telescoping Polesetter Extension option.

**Important:** Some of the involved units may be in rental fleets. Federal Law requires you to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

Affected units, as shown on the owner letter, will have holding valves installed in the extension circuit at no charge to the owner.

Labor and Travel reimbursement:

- Repairs will be reimbursed at 100% of the distributors published hourly shop rate. A maximum of 10 Hours will be allowed for repair of each unit.
- A travel allowance of \$1.50 per mile (one way) from the nearest dealer location or last service stop will be allowed.
- A completion form will be included with the repair kit, to be used as the authorization for credit of the reimbursement defined above for repairs only; do not file a separate warranty claim. No parts will be returned. If you have any questions contact TEREX Utilities Warranty department at [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) or fax the form to 605-882-5572.

**Note to Owners:** If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator  
National Highway Traffic Safety Administration  
400 Seventh Street, SW  
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236