



**AUTOMOBILE DIVISION**  
American Honda Motor Co., Inc.  
1919 Torrance Blvd., - P.O. Box 2215  
Torrance, CA 90509-9870

March 2010

## IMPORTANT SAFETY RECALL NOTICE

Dear Honda Odyssey Owner:

This notice is sent to you in voluntary accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### What is the reason for this notice?

Honda Motor Co., Ltd. has decided to conduct a safety recall on certain 2005 model year Odyssey Touring model vehicles equipped with a power-operated rear liftgate. The power liftgate gas struts may deteriorate unexpectedly early. Struts that have worn out prematurely may fail to hold the power liftgate in the fully open position, causing the power liftgate to close unexpectedly. Injury may result from a power liftgate closing unexpectedly when a person is within the closing path of the liftgate.

### What should you do?

Please call any authorized Honda dealer to make an appointment to have the gas liftgate struts in your vehicle repaired. This work will be done *free of charge*. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling. Please note that you must have this inspection and repair completed before the end of September, 2011.

### Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.  
Honda Automobile Customer Service  
Mail Stop 500-2N-7A  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

Or call the toll-free Safety Hotline at (888) 327-4236 [TTY (800) 424-9153], or go to [http:// www.safercar.gov](http://www.safercar.gov).

### What to do if you feel this notice is in error.

Our records show that you are the current owner of a 2005 Honda Odyssey Touring involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

If you previously paid to have the tailgate support struts replaced, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

### Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

### If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at (800) 999-1009 and select option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.**  
**Honda Automobile Division**