



March 2, 2010

Re: **SAFETY RECALL NOTICE**

Vin # 1FDDE35L09DA71207
Unit # 44397

Collins Bus Corporation Recall # 10V-049

Dear Collins Bus Corporation Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for This Recall:

Collins Bus Corporation has decided that a defect which relates to motor vehicle safety exists in certain model year 2009 Bantam, Super Bantam, and Grand Bantam school buses manufactured between April 1, 2009 and October 1, 2009, built on 2009 Ford Cutaway chassis. The Brake-Turn Separator module which is used to control the brake lights and turn signals lights in the rear may not always distinguish correctly between a brake signal input and a turn signal input from the Ford chassis OEM wiring. For typical brake and turn signal operation, the stop/tail/turn lights at the rear of the bus will function properly. However, if the brakes are pumped/applied in a frequency matching that of the blinking turn signal while the turn indicator is on, there is the potential that the brake signal through the module may cancel out the turn signal temporarily or cause it to flash intermittently. This can cause confusion to vehicles behind the bus as to whether the bus is turning or stopping increasing the risk of a crash.

Inspection and Repair Procedure:

The repair procedure will consist of replacing the Brake-Turn Signal Separator module, if equipped with one, free of charge. Please contact Collins Bus Customer Service at 1-800-533-1850 x 424 and you will be assisted in finding the nearest Collins Bus dealer to perform this service.

Estimated Repair Time:

Repair is estimated to take about 15 min. Warranty allowance procedures will cover the vehicle service required in this program at no cost to you.

Owner Response Postcard:

Enclosed you will find an Owner Response Postcard. Please fill in the appropriate information regarding ownership of the vehicle, the Vehicle Identification Number (VIN), and status of the repairs. Please sign it and return it to us after you complete the card and after any necessary vehicle repairs are complete.

Change of Address or Ownership:

If you are not current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us. If you have leased this vehicle to another party, Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Federal Law requires that we advise you of the procedure to follow in informing the National Highway traffic Safety Administration if the defect is not remedied without charge within a reasonable time after the vehicle is tendered for repair. You may contact, Chris Hiebert (Warranty Coordinator for Collins Bus) at 1-800-533-1850 ext. 424 for assistance. You may also report your difficulty to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C., 20590, or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to [www:http://safercar.gov](http://safercar.gov).

Please be assured that Collins Bus Corporation is striving to build our buses with the best value and safety available. Thank you for your cooperation in this matter.

Sincerely,
COLLINS BUS CORPORATION

Chris Hiebert
Warranty/Customer Service

10V-049

COLLINS BUS NOTIFICATION PROGRAM

Owner Response Postcard

VIN 1FDDE35L09DA71207
Collins Unit Number 44397

- This vehicle was inspected and repaired according to instructions
- This vehicle was inspected and determined to not need repair
- This vehicle was sold to: _____
- This vehicle was stolen
- This vehicle was destroyed

Name _____
 Address _____
 City _____
 State/ZIP _____



P.O. BOX 2946
HUTCHINSON, KS 67504-2946

SAFETY RECALL NOTICE

Collins Bus Corporation Recall # 10V-049

Return Receipt Requested

44395/1FDDE35L79DA71205
SOUTHEASTERN TIDEWATER
2551 Alameda Ave
Norfolk, VA 23513

Collins Bus Corporation

DETACH CARD AT FOLD AND MAIL

Form F-8.3.12 Revision 0

From _____



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 593 HUTCHINSON KS
POSTAGE WILL BE PAID BY ADDRESSEE

COLLINS BUS CORPORATION
PO BOX 2946
HUTCHINSON KS 67504-9951



02/26/2010 10:15AM (GMT-06:00)