

SAFETY RECALL NOTICE



AUTOCAR SAFETY RECALL A-1002 NHTSA RECALL 10V-046 March 2010

Dear Autocar Truck Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has decided that a defect which relates to motor vehicle safety exists in a total of 1952 model-year 2008 and 2009 model-year ACX model heavy-duty class 8 vehicles, built between 30 November 2007 and 09 March 2010, with serial numbers in the range 206686 through 211241.

MODELS AFFECTED: Autocar ACX 2008 and 2009

COMPONENTS AFFECTED: Steering Gear Mounting Bracket

SAFETY DEFECT: The affected vehicles may experience a fatigue failure of the steering gear mounting bracket. Over time, this failure may cause cracks that will result in undesirable movement of the steering gear mounted to that bracket.

POTENTIAL RISK: This may affect the control of the truck, increasing the risk of a crash.

PRECAUTIONS YOU CAN TAKE: Visually inspect the steering gear mounting bracket on your truck for signs of cracking. Promptly call Autocar's Project Manager for this recall at 765-489-1960 to authorize and arrange for the repairs.

REPAIR REQUIRED: At no charge to you regardless of your truck's age or mileage, Autocar will replace the steering gear mounting bracket on all the affected vehicles even if there are no apparent signs of cracking.

TIME REQUIRED FOR THE REPAIR: The labor time to repair your truck may take up to 2.5 hours.

WHAT YOU SHOULD DO: Promptly call Autocar's Project Manager for this recall at 765-489-1960 to authorize and arrange for the repairs.

PRIOR REPAIRS: If you have previously paid for repairs relating to the ACX steering gear mounting bracket, you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

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**NOTICE
REGARDING
LEASED VEHICLES:**

If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in 49 CFR Section 577.4), as of the date of this Notice.

**OWNER RECALL
RESPONSE CARD:**

The enclosed Owner Recall Response Card identifies your truck. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

ASSISTANCE:

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC
Service & Warranty Department
551 S Washington St.
Hagerstown, IN 47346-0190
888-218-3611 (Toll Free)
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your truck.

Sincerely,

AUTOCAR, LLC