

**Special Service Campaign
2010 Tacoma 4WD Front Propeller Shaft
SAFETY RECALL NOTICE**

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2010 Tacoma 4WD vehicles.

What is the condition?

On some 2010 Model Year Tacoma 4WD vehicles, the joint portion of the propeller shaft may include a component that contains cracks that developed during the manufacturing process. As those vehicles are used, the cracks may eventually lead to the separation of the propeller shaft at the joint portion. In the worst case, the separated shaft may come into contact with the road surface and result in a loss of vehicle control, increasing the risk of a crash.

What will Toyota do?

Any authorized Toyota dealer will inspect the front propeller shaft. Based upon the inspection results, the dealership may need to replace the front propeller shaft. The inspection and, if necessary, the propeller shaft replacement, will be performed at **NO CHARGE** to the vehicle owner.

What should you do?

This is an important Safety Recall

Please contact your authorized Toyota dealer to make an appointment to inspect and, if necessary, replace the front propeller shaft as soon as possible. The inspection will take approximately 10 minutes. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

If replacement of the propeller shaft becomes necessary, your dealership will need to order the parts specific to your vehicle. The actual repair time to replace the propeller shaft will be approximately one hour. However, because these parts are not normally stocked by dealerships, it will take a few days for the dealer to receive them. The Toyota dealer will make every effort to assure your utmost convenience during this waiting period.

We request that you present this notice to the dealer at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, please go to www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the replacement. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Standard Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,
TOYOTA MOTOR SALES, U.S.A., INC.