

Eldorado National



— a **THOR** company —

DATE: March xx, 2010

TO: Owner
Address
City, State Zip Code

SUBJECT: NHTSA Recall No. 10V-038

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Eldorado National - Kansas (ENK) has decided a safety defect exists on buses manufactured between January 2006 and August 2007 that have Grote LED marker, clearance, and identification lamps installed on them. ENK has determined that installation methods and use in the field can allow moisture to enter the lamp housing. Excessive moisture in the housing that does not dissipate can lead to the failure of the lamps, including overheating, melting, and, potentially, a fire. In the event of a fire, there is a potential for property damage, personal injury or death. To date, only minor property damage has been reported (with no property damage claims). There have been no reports of injuries or fatalities.

WHAT YOU SHOULD DO

Please contact your local dealer to schedule your vehicle for inspection. If you have difficulty doing this, please contact Eldorado National at 1-800-955-9086. If you no longer own this vehicle, please inform us of that when you call.

WHAT WE WILL DO

Eldorado National will have your local dealer inspect the marker lamps on your vehicle. If the lamps are found to be within the recall range, the lamps will be replaced. This will be done at no cost to you.

After contacting Eldorado National, and you are still having trouble getting your vehicle remedied or that there has been an unreasonable delay in securing repairs, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590 or call the Vehicle Safety Hotline toll free at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and the continued satisfaction with our buses.

Sincerely,
Eldorado National – Kansas

Bernie Regnier
Product Support Manager