



Navistar, Inc.  
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A NAVISTAR COMPANY

## SAFETY RECALL G-10503

FEBRUARY 2010

Dear INTERNATIONAL® Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain ProStar and Lonestar model trucks built 10/7/08 thru 10/28/09 with feature code 04AZT roll stability control.

### **REASON FOR THIS RECALL**

The air line that supplies the traction solenoid valve of the roll stability control (RSC) system may have been connected to an incorrect port on the air tank. This condition at no time affects the normal operation of the tractor and trailer service brakes when activated by the driver, or the function of the tractor RSC system.

### **RISK TO MOTOR VEHICLE SAFETY**

Less than optimal RSC control of the trailer brakes during a roll stability event may increase the chances of a crash which can result in property damage, personal injury, or death.

### **ACTIONS YOU SHOULD TAKE**

Please contact your local INTERNATIONAL® dealer to schedule an appointment to have your vehicle repaired. Your nearest dealer may be located by calling 1-800-448-7825 or by visiting <http://www.navistar.com> and clicking on the INTERNATIONAL® logo icon.

The repair will involve connecting the RSC air line to the correct port on the air tank. Dealers have instructions to repair your vehicle. This repair will be performed free of charge and may take approximately 45 minutes to complete.

### **IF YOU DO NOT OWN THIS VEHICLE**

If you do not own the vehicle identified on the enclosed Authorization for Recall Service card, please fill out and return mail the card so that you will not be contacted again about this recall.

### **IF YOU NEED ASSISTANCE**

If you believe that Navistar has failed to perform this repair within a reasonable amount of time, or the existing condition was not remedied without charge, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

### **LESSOR REQUIREMENTS**

Federal regulations require that any vehicle lessor receiving this Recall Notice forward a copy of it to the lessee within ten days.

### **REIMBURSEMENT ELIGIBILITY**

If you have previously paid for repairs as a result of this defect, you may be entitled to recovery of those expenses if they occurred 1/26/09 thru 2/28/10. Contact your INTERNATIONAL® dealer with your original repair documentation with proof of payment and the service advisor will determine what, if any, of the repair costs will qualify for reimbursement. You may also submit a claim yourself using the enclosed Request for Reimbursement card.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**