



February 10, 2010

«CustName»  
«CustAddress1»  
«CustCity», «CustState» «CustZipCode»

VIN: «VIN»

SUBJECT: SAFETY RECALL # 110-A  
Insufficient Air Brake System Reservoir Tanks  
EXPIRATION DATE: NONE

Dear Peterbilt Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that certain Model 320 trucks manufactured between June 9, 2009 and August 14, 2009, with Hendrickson HLR2 pusher axles, fail to comply with requirements of FMVSS No. 121, "Air Brake Systems". Your vehicle has been identified as having been manufactured within this time period. The affected vehicles were not manufactured with the required number of air tanks for proper operation of the vehicle's brake system. This situation may impact the operator's ability to stop the vehicle which may cause an accident involving death or personal injury.

<b><i>The problem is...</i></b>	Vehicle lacks enough air tanks for the air brake system
<b><i>What your dealer will do...</i></b>	Install additional air tank on vehicle
<b><i>What you must do ...</i></b>	Contact your dealer immediately to schedule an appointment

Peterbilt Motors Company has initiated a recall to install an additional air tank to your vehicle. Please contact your Peterbilt dealer immediately to schedule an appointment. This should take no more than 2 hours to install. These services will be provided at no charge to you.

If you require further information, have already experienced this condition and have paid to have it repaired, or experience any difficulty in making arrangements for the repair, please contact: Peterbilt Motors Company, 1700 Woodbrook Street, Denton, Texas 76205; Customer Service Department, phone 940-591-4196. If you conclude that Peterbilt Motors Company has not enabled you to remedy this defect within a reasonable time and without charge, you may submit a complaint to: Administration for Safety Assurance, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or call the toll free safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Rick Wood  
Director Customer Service