



SAFETY RECALL NOTICE

TO: «CUST»
FROM: Les Crook, Senior Service Manager
DATE: [Insert Date]
SUBJECT: Recall Notice: **10V-031 Oshkosh H-Series, Hydraulic Hose/Electrical Power Cable Interference**
Oshkosh job#: «Product__Number»
VIN: «VIN»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Oshkosh Corporation has decided that a defect which relates to motor vehicle safety exists in certain H- Series Snow Blower chassis built between August 20, 2008 and January 22, 2010.

On certain H-Series chassis a hydraulic hose may contact the electrical power cable at the blower motor starter. If this condition occurs, the interference between these components may cause chaffing and eventual hose and electrical cable deterioration. The chafing condition may cause sparks and electrical arcing and potentially start an electrical fire.

A vehicle fire may occur without warning. If any unusual or beyond normal operating circumstances occur, shut down the vehicle immediately!

The Oshkosh Corporation dealers will inspect and, if necessary, repair this potential fire hazard. Until the remedy inspection occurs, the customer should inspect the blower motor starter area for signs of sparks, arcing or heat. If a hydraulic hose or power cable has worn through the outer insulation and the fire potential is imminent, **do not operate the vehicle** until the remedy repairs have been made. At a minimum the hydraulic hose(s) must be tied away from the electrical power cable before operating the vehicle.

We expect that remedy to this defect will begin no earlier than February 2010. We expect the time required to perform the remedy should not exceed one (1) hour once the work has begun. This remedy will be completed without charge.

If you have not received communication about this potential defect, contact your dealer as soon as possible to schedule an appointment. Take this Owner Notification Letter with you at the time of your appointment and give it to your dealer.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If you have questions regarding this matter, please contact your Oshkosh dealer, or call Oshkosh Customer Service toll-free at 1-800-222-6635.

If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,
Oshkosh Corporation

Les Crook
Customer Service



Reimbursement Notification

TO: «CUST»
FROM: Les Crook, Senior Service Manager
DATE: [Insert Date]
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Oshkosh Corporation has a program for reimbursing costs related to this recall campaign for repairs made before this campaign was initiated.

If you paid for repairs to remedy this problem between 08/20/08 and 01/22/10, you may be eligible for reimbursement subject to these exclusions:

- The remedy, repair or replacement was already covered by the original or extended warranty.
- The remedy, repair or replacement did not address the problem covered by this recall
- The remedy, repair or replacement was not reasonably necessary to correct the defect.

The pre-notification remedy, repair or replacement need not be identical to the remedy provided by this recall campaign.

To obtain reimbursement consideration you must complete the enclosed Pre-Notification Reimbursement form and send it along with a copy of the repair receipt to:

Pre-Notification Reimbursement
Customer Service Department
Oshkosh Corporation
2307 Oregon Street
Oshkosh, WI 54903-2566