



February 5, 2010

A TREEMAN
802 GARNETT CIRCLE
WESTON, GL 33326

Dear Hi Ranger or Telelect Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR RECALL

Terex Utilities has decided that a defect which relates to motor vehicle safety exists in certain 1998 through 2009 XT60 model Aerial Devices mounted on trucks. It requires inspection of the side plate welds in the lower boom pivot at the turntable hinge pin for cracks. **Failure of the plates will cause unexpected motion of the boom and possible falling of the platform.**

FAILURE TO COMPLETE THIS BULLETIN MAY RESULT IN DEATH OR SERIOUS INJURY.

WHAT TEREX UTILITIES WILL DO

TEREX Utilities will repair cracks found in XT60 aerials as shown in the attached Bulletin.

WHAT YOU SHOULD DO

1. Inspect the aerial device immediately before further use as instructed in Campaign Bulletin CB591.
2. **If cracks are found do not continue to use the machine, take it out of service immediately.**
3. Return a completed inspection form (attached) for each unit to: utilities.warranty@terex.com or fax the form to 605-882-5572.
4. Return the form before contacting TEREX Utilities. After receiving the form TEREX Utilities will contact the person indicated if owner has not already called to arrange repairs.
5. If cracks are not detected return the completed form and continue to use the Aerial. Continue to perform the frequent and periodic inspections and maintenance as instructed in the manuals.

If you take your unit to your dealer on the agreed service date and they do not remedy this condition on that date or within three (3) working days, we recommend you contact Terex Utilities Warranty department by calling 1-605-884-3892.

After contacting your dealer and Terex Utilities Warranty department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the: Administer, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.



CAMPAIGN BULLETIN	02-591-10
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DATE: 2/5/10

REVISED:

TO: Owners, Users, Dealers, and Installers

Models Affected: XT60 Aerials

SUBJECT: *Weld inspection XT60 Lower Boom*

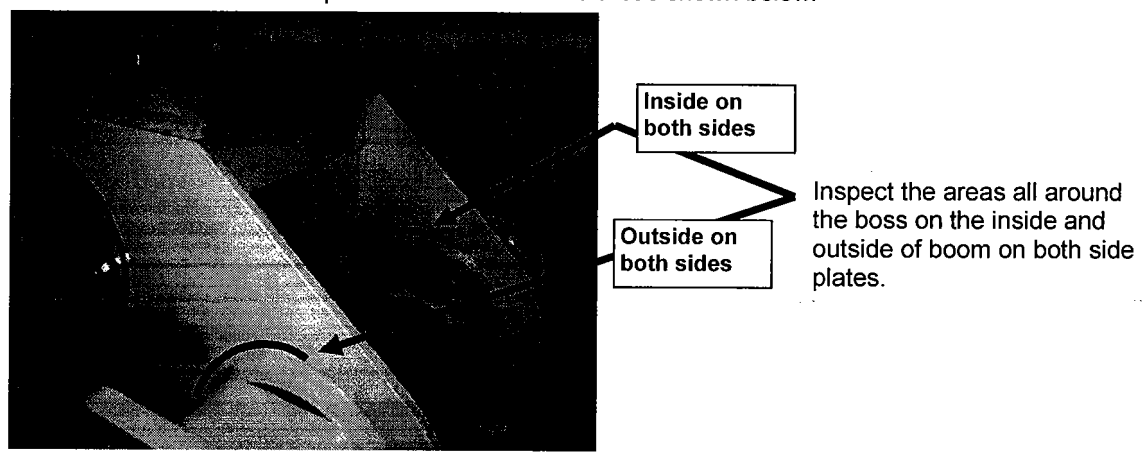
Issue:

TEREX Utilities has received reports of cracks in the welds that have progressed into failure of the side plate at the lower boom hinge pin on XT60 aerials. The failure originates at the joint between the boom tube and pivot boss in the side plates. **The failure of the plates will cause unexpected motion of the boom and possible falling of the platform.**

Action:

Immediately inspect for cracks in or near the welds of the lower boom side plates shown below before further use of the machine.

1. Clean the area around the boss.
2. Perform a visual inspection for cracks in the areas shown below.



After inspecting each unit, complete the inspection form attached with the owner letter. Return the completed form to TEREX Utilities as instructed:

- **If any cracks are detected do not continue to operate the unit, take it out of service immediately.** Send in the completed form and contact TEREX Utilities at 605-884-3892 to arrange repairs before further use.

- If no cracks are detected return the completed form and continue to use the unit; provided inspections and maintenance are performed as specified in the manuals.

FAILURE TO COMPLETE THIS BULLETIN MAY RESULT IN DEATH OR SERIOUS INJURY.

Dealers and Installers: A letter is being sent to owners of affected units. It is for inspection of XT 60 units. An inspection form is included with the letter for each unit, which must be filled out and returned to Terex Utilities even if no cracks are detected. If the owner inspection detects cracks the owner or local dealer must contact TEREX Utilities, at 605-884-3892, for further instructions. If the unit does not have cracks instruct the owner they may continue to operate with normal frequent and periodic inspections as instructed in manuals.

Important: Some of the involved units may be in rental fleets. Federal Law requires you to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

Affected units, as shown on the owner letter, will have the cracks repaired at no charge to the owner if required.

Labor and Travel reimbursement:

- The inspection of this suspect area is a normal ownership maintenance requirement as shown in the manuals. If repairs are required labor will be reimbursed at 100% of the distributors published hourly shop rate. A maximum of 6 Hours will be allowed for repairs of each unit.
- If cracks are detected Dealers performing this recall will be allowed a travel allowance of \$1.50 per mile (one way) from the nearest dealer location or last service stop.
- An inspection form will be included with each owner letter for each Aerial Device serial number, record the truck VIN number, and complete all questions on the form. Return the form to TEREX Utilities Warranty department at utilities.warranty@terex.com or fax the form to 605-882-5572. If repairs are required a completion form will be included with the repair kit, to be used as the authorization for credit of the reimbursement defined above for repairs only; do not file a separate warranty claim. No parts will be returned.

Note to Owners: If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236



CB591 Inspection form:

Model	Aerial Serial Number	Truck VIN number
XT60 (60/70)	2031022902	

Contact information:

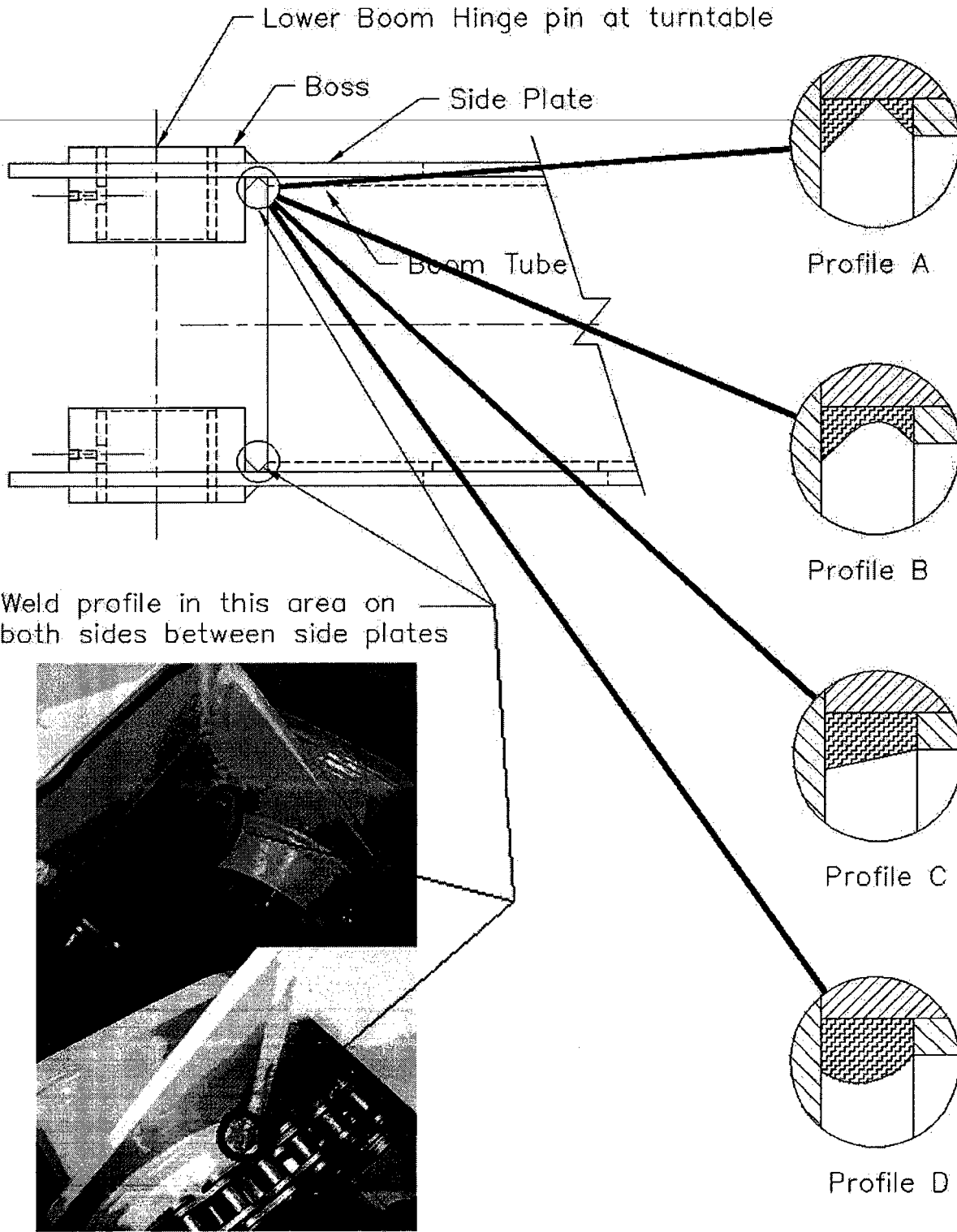
Company Name:	A TREEMAN
Contact Name	
Office phone number:	
Cell phone number:	
Contact email:	
Street Address:	
City	
State and Zip Code	

1. Indicate if any cracks were found for each side. Inspect the weld area between the side plates and outside the side plates for both sides and circle "Yes" or "No" for each location:

Left Side Plate (circle one)	(as viewed from turntable end of boom)	Right Side plate (circle one)
Yes or No	Cracks detected inside	Yes or No
Yes or No	Cracks detected outside	Yes or No

Left Side (circle one)	(as viewed from turntable end of boom)	Right Side (circle one)
A B C D		A B C D

Return this sheet only to utilities.warranty@terex.com or fax the form to 605-882-5572



COMPARE THE PROFILES OF THE WELDS INDICATED ABOVE ON YOUR MACHINE TO THE FOUR ZIG ZAG HATCH PATTERN ABOVE AND MARK ON THE FORM WHICH MOST CLOSELY MATCHES FOR BOTH SIDES.

CB591 WELD INSPECTION PROFILE