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January 2010

«Serial#»

«First» «Last»

«Address»

«City», «State» «Zip»

«Country»

VEHICLE SAFETY DEFECT SERVICE BULLETIN

IMPORTANT

- Your Model Year 2009 or 2010 Jayco Eagle Fifth-wheel series 351RLSA, 365BHS, 355FBHS, 341RLQS, 299RLS, 345BHS, 313RKS, and 291RLTS or your Model Year 2010 Jayco Designer Fifth-wheel series 35RLSA, 37RLQS, 34RLQS, and 35RLTS. is involved in a safety recall.
- Schedule an appointment with your Jayco dealer.
- This service will be performed for you at no charge.

NHTSA Recall Campaign #10V-021

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific Model Year 2009 and 2010 Jayco Eagle Fifth-wheel series 351RLSA, 365BHS, 355FBHS, 341RLQS, 299RLS, 345BHS, 313RKS, and 291RLTS and Model Year 2010 Jayco Designer Fifth-wheel series 35RLSA, 37RLQS, 34RLQS, and 35RLTS. The affected units were manufactured between October 16, 2008 and September 4 2009.

Jayco has installed as an option, on certain fifth-wheel recreational vehicles, a remote activation module for the leveling jacks. In conjunction with the vendor it was determined that in the presence of moisture the module may activate autonomously, without the use of the remote control. If the jacks were to activate while the vehicle is being towed, it could result in a traffic accident leading to property damage, injury, or death.

The remedy for the affected fifth-wheels is to install a relay which will prevent the remote module from activating autonomously in the presence of moisture. This repair will be done at no

charge to you. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

Please contact your Jayco dealer, who is best equipped to perform this repair. If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service for further instructions. Any non-Jayco dealer must contact Jayco prior to making the recall repairs for proper authorization and instruction. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at 1-800-283-8267. After contacting your Jayco dealer and Jayco Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco recreational vehicle.

Sincerely,

Jayco, Inc.