



North American
Bus Industries, Inc.

SAFETY RECALL NOTICE

January 2010
Dear NABI Customer:

NHTSA Campaign # 10V-011
NABI Recall # 20101

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. North American Bus Industries, Inc. (NABI) has decided that a defect which relates to motor vehicle safety exists in certain 2009 416 model standard floor transit buses manufactured between October 30, 2008 and December 18, 2009.

Our records identify you as the owner of the vehicles shown on the attached list that are affected by this recall.

REASON FOR THIS RECALL

NABI has determined that certain NABI 416 model Standard Floor City Transit Buses may not have sufficient weld on a mounting plate that holds the steering gear assembly. The insufficient weld could lead to a separation or partial separation of the plate and cause the driver to lose proper steering control of the vehicle, possibly resulting in a crash.

ACTION YOU SHOULD TAKE

NABI will arrange for an inspection and repair of the vehicles at no cost to you. If NABI does not remedy this condition without charge on the mutually agreed upon service date or within 5 days of this agreed upon date, you can obtain assistance by calling NABI Customer Service at or (256) 831-4296 Ext 1308. If you believe that NABI has failed to remedy the vehicle without charge within a reasonable time, you may wish to inform the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590; or call the toll-free DOT Auto Safety Hot-line at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this matter may cause you.

North American Bus Industries, Inc.