



IC Bus, LLC
4201 Winfield Road
Warrenville, IL 60555 USA

navistar.com

A NAVISTAR COMPANY

SAFETY RECALL G-10502

MAY 2010

Dear IC Bus Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain CE model buses built 1/20/03 thru 6/31/04 with an INTERNATIONAL® T444E engine and hydraulic brakes.

REASON FOR THIS RECALL

There may be chafing between the battery and/or engine ECM clean power cables and the parking brake cable which may result in an electrical short.

RISK TO MOTOR VEHICLE SAFETY

An electrical short may cause a fire without warning which can result in property damage, personal injury, or death.

ACTIONS YOU SHOULD TAKE

Please contact your local IC Bus dealer to schedule an appointment to have your vehicle repaired. Your nearest dealer may be located by calling 1-800-448-7825 or by visiting <http://www.navistar.com> and clicking on the IC Bus logo icon.

The repair will involve the inspection, repair if necessary, and rerouting of the battery and engine ECM clean power cables. Dealers have parts and instructions to repair your vehicle. This repair will be performed free of charge and may take approximately 60 minutes to complete.

IF YOU DO NOT OWN THIS VEHICLE

If you do not own the vehicle identified on the enclosed Authorization for Recall Service card, please fill out and

return mail the card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to perform this repair within a reasonable amount of time, or the existing condition was not remedied without charge, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

LESSOR REQUIREMENTS

Federal regulations require that any vehicle lessor receiving this Recall Notice forward a copy of it to the lessee within ten days.

REIMBURSEMENT ELIGIBILITY

If you have previously paid for repairs as a result of this defect, you may be entitled to recovery of those expenses if they occurred 1/8/09 thru 2/28/10. Contact your IC Bus dealer with your original repair documentation with proof of payment and the service advisor will determine what, if any, of the repair costs will qualify for reimbursement. You may also submit a claim yourself using the enclosed Request for Reimbursement card.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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