

March 2010

## Safety Recall: Ventilation Blower Motor May Not Work

Dear Ridgeline Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### What is the reason for this notice?

Honda Motor Co., Ltd. has decided that a defect which relates to motor vehicle safety exists in certain 2006-07 model year Ridgeline vehicles. A wiring harness connector for the heating, ventilation and air conditioning (HVAC) blower motor may be kicked by the front seat passenger's feet. Over time the connector could overheat and cause the wire insulation or wire connector to melt which may result in the blower motor to become inoperable, not function properly or cause a short circuit. In the event of a short circuit, there is the possibility of a fire.

### What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. The dealer will inspect and install a protective cover over the HVAC wiring harness. This work will be done *free of charge*. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

## Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc. Honda Automobile Customer Service Mail Stop 500-2N-7A 1919 Torrance Blvd.

Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator

National Highway Traffic Safety Administration 1200 New Jersey Ave.. SE

Washington, DC 20590

You can also call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to http://www.safercar.gov.

## What to do if you feel this notice is in error.

Our records show that you are the current owner of a 2006 or 2007 Ridgeline involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

### Lessor information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

### If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009, option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.

Honda Automobile Division

## Honda Automobile Division

May 2010

#### IMPORTANT SAFETY RECALL NOTICE

Dear MDX Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

## What is the reason for this notice?

Acura has decided that a defect which relates to motor vehicle safety exists in certain 2010 model year MDX vehicles. A bolt was not installed in the driver-side and/or passenger-side A-pillar interior trim piece during manufacturing. In the event of a crash resulting in deployment of the side curtain airbag, the A-pillar interior trim piece may not remain properly secured, increasing the risk of injury to the driver and/or passenger.

#### What should you do?

Call any authorized Acura dealer and make an appointment to have your vehicle repaired. The dealer will inspect the A-pillar trim pieces and install any missing bolts, free of charge. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

## Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc. Acura Client Services Mail Stop 500-2N-7E 1919 Torrance Blvd. Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

You can also call the toll free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to http://www.safercar.gov.

# What to do if you feel this notice is in error.

Our records show that you are the current owner of a 2010 MDX potentially affected by this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

#### Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

#### If you have questions.

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Services at 800-382-2238, and select option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

AMERICAN HONDA MOTOR CO., INC. Acura Automobile Division



1919 Torrance Boulevard

Torrance, CA 90501.2746

Phone: 310.783.2000

Fax: 310.783.3900