



Caterpillar Inc.

Product Improvement Support - PSD Service Letters
501 SW Jefferson Avenue
Peoria, Illinois 61630-2236

December 3, 2010

IMPORTANT: SAFETY NOTICE

SAFETY - RECALL - PROGRAM FOR REPLACING THE CYLINDERS 5 AND 6 FUEL LINES

MODELS INVOLVED - CERTAIN 2007-2009 C7 TRUCK AND BUS ENGINES

Dear Caterpillar Product Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also in accordance with the requirements of the Canadian Motor Vehicle Safety Act. Caterpillar has decided that a defect, which relates to motor vehicle safety, exists in trucks equipped with certain Caterpillar C15 engines.

During the month of September 2010, Caterpillar mailed a product improvement announcement concerning the replacement of number 5 and number 6 fuel lines. The number 5 and number 6 fuel lines may crack at the fastening point to the common rail. A fuel leak, in the presence of an ignition source, may result in a fire hazard.

If you are a lessor of these vehicles, you must forward this letter to your lessee within ten days.

If you have had your vehicle repaired for this condition prior to receipt of this notice and incurred any costs, you may be eligible for reimbursement. Please contact Caterpillar at this toll free number (800) 447-4986.

If you no longer own the truck with this engine, please contact Caterpillar at this toll free number (800) 447-4986.

Contact your local Caterpillar dealer immediately to schedule this service. The dealer will advise you of the time required to complete

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this service.

To date, our records indicate that this product improvement has not been performed. If this improvement has already been performed, please disregard this notice.

If the dealer is unable to have the inspection and repair made, please contact:

Caterpillar Inc.
PO Box 610
Mossville, IL 61552-610
Attn: Engine Products Division
Truck Engine Call Center
Telephone: (800) 447-4986

If you are unable to have the inspection and repair made within 60 days or without charge, you may submit a complaint to:

In the U.S.
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590
Telephone: 1-888-327-4236 (TTY:1-800-424-9153) or go to
<http://www.safercar.gov>

In Canada
Transport Canada
Road Safety and Motor Vehicle Regulation
Ottawa, Ontario K1A 0N5
Telephone: (613) 993-9851

Please refer the dealer to their Service Letter dated 08Sep2010 when scheduling this service.

We regret the inconvenience this may cause you, but urge you to have this service performed for your added safety and satisfaction.

Caterpillar Inc.

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