June 4, 2010

TO: Purchasers from Purolator of Purolator Filters NA LLC Part number F65277 Manufactured by Sofima Automotive Filter Company (UFI Filters USA, Inc.)

AMENDED NOTICE: Sofima Automotive Filter Company (UFI Filters USA, Inc.) Fuel Filter Recall - NHTSA Recall 10E-018

Dear Purolator Filters NA LCC Customer:

This amended notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Sofima Automotive Filter Company/UFI Filters USA, Inc. has decided that a defect which relates to motor vehicle safety exists in a production run of Sofima Automotive Filter Company fuel filters sold as Purolator Part Number F65277. The connector stem on these filters can be up to 0.040" in excess of the specified length. This will prevent certain 'quick' connect clips from functioning properly. If this condition occurs while attempting to start the vehicle, a no start condition may result and fuel may be pumped out onto the ground. If this condition occurs while the vehicle is in motion, the engine may stop due to inadequate fuel supply and this could result in a loss of power steering assist or a loss of brake power assist. If an ignition source were present, fuel leakage may result in a fire.

Identification of fuel filters covered by the recall:

The Sofima Filters were shipped by Purolator Filters NA LLC to its customers between March 11, 2010 through April 27, 2010; and May 17, 2010 through May 24, 2010. Purolator records indicate that these suspect products were shipped to you. The suspect filters can be identified as follows:

- Purolator filter part number F65277, and
- The filter metal body is black in color, and
- The filter country of origin 'Made in China' is printed on the body of the filter

<u>NOTE:</u> Part Number F65277 stainless steel fuel filters with country of origin 'Made in USA' are not involved in this bulletin announcement and are acceptable to be sold.

RECOMMENDED ACTION REGARDING UNSOLD PRODUCT

(NEW PRODUCT THAT HAS NOT BEEN INSTALLED)

- 1. Summarize the quantity of suspect F65277 in your possession.
- 2. To receive a Return Authorization number (RA#) call Purolator Customer Service at 800-637-0580.

- 3. If you have 125 or less units to return, call Purolator Customer Service (800-637-0580) and they will issue a UPS Call Tag for the units to be picked up at your location and shipped freight collect to Purolator; the suspect units will be picked up within the next 10 days.
- 4. If you have 126 or more units to return, contact your local Con Way terminal to arrange for a freight collect shipment to Purolator or visit their website at http://www.con-way.com to arrange for a freight collect shipment to Purolator.
 - When preparing your shipping container, mark the outside shipping container with the RA# referenced in the RA document.
 - Ship the isolated units of F65277 to Purolator NA LLC at the below address:

Purolator Filters NA LLC 3200 Natal Road Fayetteville, NC 28306 Attn: Janice Wheeler

- 5. Upon receipt of the returned units, credit will be issued within 5 business day.
- 6. Submit a replenishment order during your next regular order cycle.

RECOMMENDED ACTION REGARDING SOLD PRODUCTS

If you have sold one or more of the filters subject to the recall, you should attempt to notify your customer(s) to return the part for a replacement filter, free of charge. Please disregard the placard previously distributed May 28, 2010 and refer to the AMENDED "SAFETY RECALL PLACEMENT FUEL FILTER NOTICE" placard, enclosed with this letter. This placard should be prominently displayed at all the retail locations where the filter was sold. In addition, attached is a customer letter that you can send to any of your customers.

As stated in the enclosed letter, Sofima Automotive Filter Company/UFI Filters USA, Inc. will reimburse those customers who have the suspect filters for the cost of the replacement filter and a reasonable amount for installation of the new filter, based upon Chilton standard hourly times for fuel filter replacement. To receive reimbursement for the parts and service, the customer should provide all of the following information to UFI Filters USA, Inc. c/o Saddle Creek Copak at 3555 Shamrock Road, Harrisburg, NC 28075.

- Customer name:
- Customer address;
- Vehicle Make and Model;
- VIN;
- Date Code of the Replaced Part; and
- A copy of your invoice (for the replacement part and installation).

If you do not have service capabilities and your customer wants a service facility to install the filter, please provide them with the attached letter that states that they may have their filter installed by a service facility of their choice, and that Sofima/UFI Filters will reimburse them for the cost of the replacement filter and a reasonable amount for the costs of filter installation.

Please remember, the only recalled filter is Purolator filter part number F65277. The filter metal body is black in color. The filter country of origin 'Made in China' is printed on the body of the filter.

Communication:

If you conclude that Sofima/UFI Filters has not enabled you to remedy this condition in a reasonable time, you may call Sofima/UFI Filters at 1-888-787-1740. If you are still not satisfied, you may submit a complaint to the:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue SE Washington, D.C. 20590

- or -

Call the toll free Vehicle Safety Hotline: 1-888-327-4236 (TTY: 800-424-9153): or go to http://www.safercar.gov.

We regret any inconvenience that this situation may cause. Purolator and Sofima/UFI Filters want to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Sincerely, Purolator Filters NA LLC

Enclosures

- SAFETY RECALL PLACARD "AMENDED"
- SAFETY RECALL NOTICE TO CUSTOMERS