

Ride Control, LLC.

CONSUMER SAFETY RECALL NOTICE

Front Upper Strut Mount

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ride Control, LLC has decided that a defect which relates to motor vehicle safety exists in front strut mounts manufactured by Sigma Corporation India Limited (Sigma) and sold by Sigma only to Ride Control and its predecessor, ArvinMeritor. Sigma supplied ArvinMeritor and Ride Control with front strut mounts that did not contain a weld joint between the bearing housing and the rate plate. The absence of the weld joint can allow the strut to come out of its mounting position under certain extreme driving conditions, which could cause secondary damage to surrounding vehicle components. This secondary damage could affect vehicle handling and performance which may increase the risk of a crash.

Identification of the Front Strut Mounts Covered By This Recall:

ArvinMeritor and Ride Control part numbers for the Gabriel branded strut mounts are: **142435, 142193, 142305, 142303.**

To determine which parts are covered by this recall, see enclosed visual inspection guidelines for individual packaging and vehicle installation photos below. The above Gabriel branded part numbers are used in the following applications:

Applications Affected:			
Make	Model	Year	Application
Toyota	Corolla	88-97; 00-02	All-Front Upper Strut Mounts
Toyota	Celica	86-93	All-Front Upper Strut Mounts
Chevrolet	Prizm	98-02	All-Front Upper Strut Mounts
GEO	Prizm	89-97	All-Front Upper Strut Mounts
Lexus	ES250	90-91	All-Front Upper Strut Mounts
Nissan	Altima	93-99	All-Front Upper Strut Mounts
Nissan	Stanza	90-92	All-Front Upper Strut Mounts

What We Will Do

Ride Control is offering to provide, at no charge, replacement strut mounts to owners of the covered Gabriel branded strut mounts identified above. In addition, Ride Control will honor all returns of the covered Gabriel branded front strut mounts and will refund the full purchase price that you paid for them. Store receipts should accompany your recall claims. Replacement parts are currently available.

What You Should Do As A Consumer

Use the Front Strut Mount Visual Inspection Guidelines and Photos below to determine if the parts you have purchased are covered by this notification. After validation that you are impacted by this recall follow below instructions.

Visual Identifications For Uninstalled or In Box Strut Mount:

The box originally containing the purchased strut mount has a small label with part number and bar code included. The country of manufacturer origin is printed on same label. Use this information to validate if you are affected by this recall.

- If your strut mount box is identified as “**Made in China**” or “**Made in Taiwan**” then you are **NOT** affected by this recall. **No further action is required from consumer.**
- If your strut mount box is identified as “**Made in India**” on box label then you **ARE** affected by this recall.

Visual Guidelines for Strut Mounts Installed On Vehicle or Original Box Is Not Available:

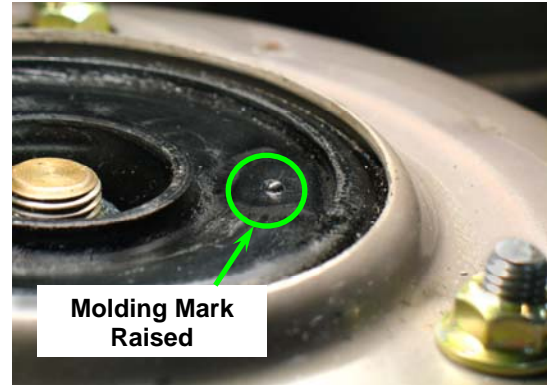
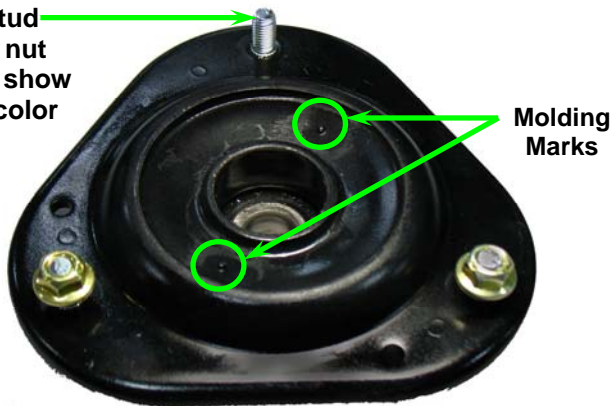
Each strut mount has two distinguishing features that will allow you to identify if you have a component that is subject to this recall. Use the following description to aid in your validation.

Physical features:

- 1.) The rubber portion of the mount and has two marks that can be seen from the top of the mount.
 - a. **Good Part** – Marks are raised and are approximately $3/32"$ (2.2mm) in diameter.
 - b. **Recalled Part** - Marks are flat in shape and range in diameter from $3/16"$ (4.6mm) to $9/32"$ (7.0mm).
- 2.) The mounting studs have unique coloring. They will be either (gray / silver) or (yellow / gold)
 - a. **Good Part** – Mounting studs are **gray/silver in color**.
 - b. **Recalled Part** – Mounting studs are **yellow/gold in color**.

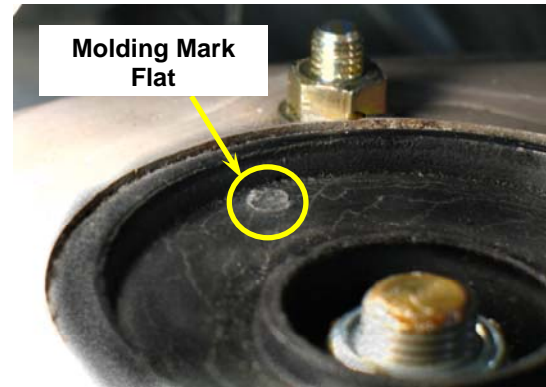
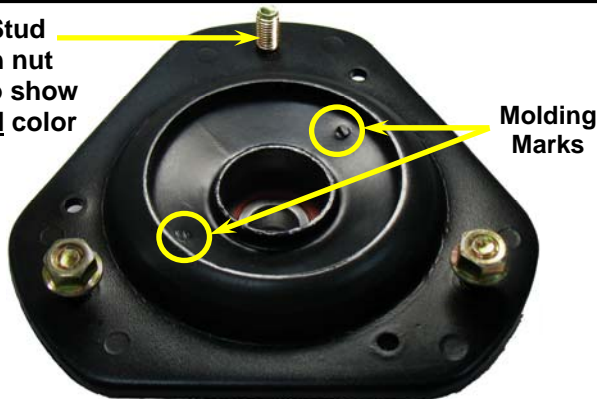
STRUT MOUNT NOT AFFECTED BY RECALL

Mounting Stud
shown with nut
removed to show
gray/silver color



STRUT MOUNT IS AFFECTED BY RECALL

Mounting Stud
shown with nut
removed to show
yellow/gold color



For In Box units or Installed On-Vehicle Part(s):

Please contact **(800) 999-3903** to coordinate reimbursement and replacement of your In Box unit(s) or removal and installation of your installed units with same brand replacement part(s). Removal and installation labor will be covered by Ride Control, LLC. utilizing customary national average service rates of \$55.00 per hour at 1 man hour per recalled unit. Maximum of 2 man hours for both sides if necessary.

Communication

If you conclude that Ride Control, LLC. has not enabled you remedy for this condition without charge in a reasonable time; you may contact Ride Control at **(800) 999-3903** to request management assistance. If you are still not satisfied, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience that this situation may cause and want to assure you that we are concerned for customer safety and your continued satisfaction with our products. Sincerely, Ride Control, LLC.