



## SAFETY RECALL NOTICE

Dear Valued Evenflo Consumer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Evenflo has decided that certain Evenflo Maestro™ car seats with model numbers starting with 310 and built between November 24, 2009 and April 9, 2010 fail to conform to the structural integrity provisions of Federal Motor Vehicle Safety Standard No. 213, Child Restraint Systems. In the event of a motor vehicle crash, a crack may form at the front of the seat adjacent to the harness adjuster. Such a crack may cause the child not to be properly restrained. Note that this phenomenon does not affect use of the Maestro™ as a belt-positioning booster.

Evenflo is providing the enclosed reinforcement plate to address any such potential cracking that may occur in motor vehicle crashes. Also enclosed on the back of this notice are instructions on how to install the reinforcement plate. No tools will be required to install the plate. Please do not return your car seat to your retailer.

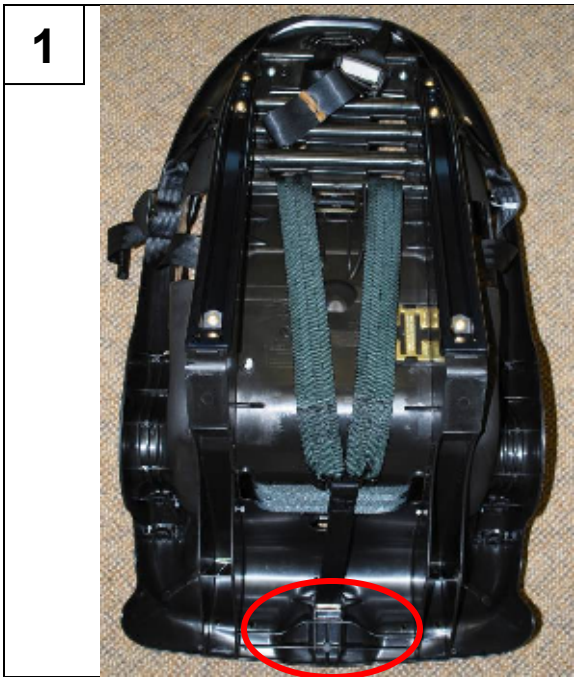
Please take a few minutes to read the instructions and to install the reinforcement plate on your car seat. If you have any questions about this recall, please call us at 1-800-233-5921 between 8 AM and 5 PM ET. If you believe that Evenflo has not provided an adequate remedy within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153).

Protecting children is our core mission at Evenflo. Our products are designed, engineered and tested with safety as the number one priority. We place great importance in your trust in us, we thank you for being a valued customer and we apologize for any inconvenience this may cause you.

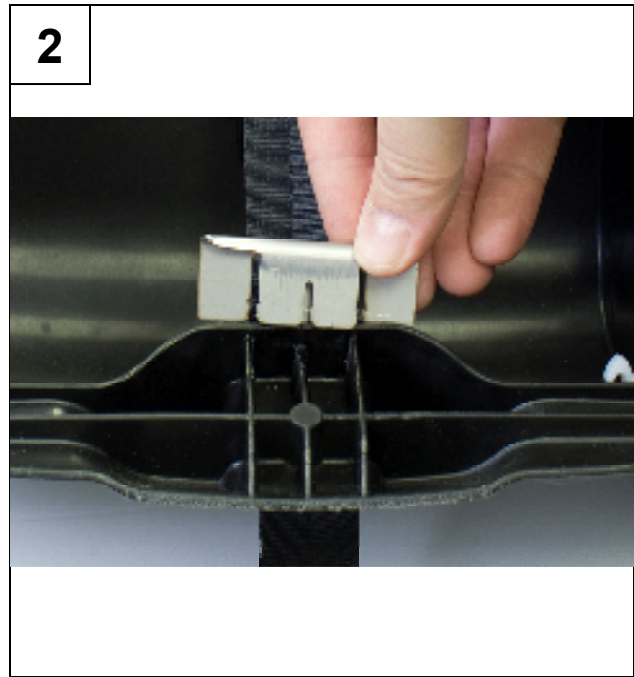
Sincerely,

Evenflo Company, Inc.

## Maestro Remedy Kit



1. Turn the seat over and place it on the ground in front of you. The reinforcement plate will be installed onto ribs at the foot end of the seat, which are circled in the picture above.



2. Align the reinforcement plate over the ribs at the foot end of the seat and press it down gently to start the installation, as shown.



3. Support the seat with both hands and push down firmly on the reinforcement plate with your foot until it is fully seated.



**Important!** The reinforcement plate should be fully seated. A small gap, as shown above in the red circle, is acceptable. Check your work by pulling up on the reinforcement plate. If it feels loose or comes off of the seat, repeat steps 2 and 3.

If you have questions, please call Evenflo at 1-800-233-5921 (USA) or 1-800-265-0749 (Canada) between 8 AM and 5 PM E.T.