



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

November 4, 2011

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. John Gibbons
Senior Manager
Nissan North America, Inc.
P.O. Box 685001
Franklin, TN 37068-5009

NVS-215jin

Dear Mr. Gibbons:

The Office of Defects Investigation has identified six Nissan North America, Inc. (Nissan) recalls with an inadequate number of vehicles being returned for remedy. As such, Nissan is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in the following safety recalls:

10V-312 (22% completion rate) This recall involves 46 MY 2002 Nissan Pathfinder and Infiniti QX4 passenger cars. Owner notification began on August 19, 2010. In Nissan's fourth reporting quarter, Nissan reports that of the 46 vehicles involved, 36 have not been remedied.

10V-349 (24% completion rate) This recall involves 21 MY 2008 Nissan Armada and Infiniti QX56 passenger cars. Owner notification began on August 16, 2010. In Nissan's fourth reporting quarter, Nissan reports that of the 21 vehicles involved, 5 have not been remedied.

10V-175 (40% completion rate) This recall involves 134,215 MY 2005 through 2007 Infiniti G35 Coupe and MY 2005 and 2006 G35 Sedan passenger cars. Owner notification began on July 12 2010. In Nissan's fourth reporting quarter, Nissan reports that of the 134,215 vehicles involved, 80,663 have not been remedied.

10V-372 (44% completion rate) This recall involves 951 MY 2010 Nissan Frontier passenger cars. Owner notification began on August 30, 2010. In Nissan's fourth reporting quarter, Nissan reports that of the 951 vehicles involved, 535 have not been remedied.

10V-074 (59% completion rate) This recall involves 340,000 MY 2005 through 2009 Nissan Armada and Titan and MY 2005 through 2009 Infiniti QX56 passenger cars. Owner notification began on March 22, 2010. In Nissan's sixth reporting quarter, Nissan reports that of the 340,000 vehicles involved, 140,080 have not been remedied.

10V-075 (60% completion rate) This recall involves 80,689 MY 2006 and 2008 Nissan Xterra, Pathfinder, and Frontier passenger cars. Owner notification began on March 22, 2010. In Nissan's sixth reporting quarter, Nissan reports that of the 80,689 vehicles involved, 32,679 have not been remedied.

Nissan should conduct the owner renotification in accordance with the guidelines listed below.

- Before conducting each owner renotification, Nissan should obtain an updated owner list, for each recall campaign, based on current state motor vehicle registration records.
- Nissan's proposed owner renotification letter for each recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a ". . . follow-up to an earlier communication."
- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," Nissan is requested to file three additional quarterly status reports for each recall.
- Furnish, individually for each recall, a proposed schedule for conducting the owner renotification that includes the following information:
 - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
 - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
 - c. the approximate date on which the owner renotification will begin; and
 - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

Nissan's renotification schedules and a draft of each proposed owner renotification letter must be submitted to this office by November 30, 2011.

If you have any questions concerning this matter, please contact Josh Neff at (202) 366-0698, Joshua.Neff@dot.gov or Kelly Schuler at (202) 366-5227, Kelly.Schuler@dot.gov or by fax at (202) 366-7882.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Willard". The signature is fluid and cursive, with a large loop at the end of the last name.

Ric Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement