



January 5, 2011

Jennifer Timian  
Chief Recall Management Division  
Office of Defects Investigation  
U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey SE  
Washington, D.C. 20590

Re: **10V-282, Ltr dated December 30, 2010**  
**NVS- 215kjs**

Dear Jennifer:

On behalf of Volvo Trucks North America ("Volvo"), I offer response to questions raised in a letter that Volvo received on January 5, 2011.

Volvo was not able to conduct a full release in the 3<sup>rd</sup> quarter because of material shortages; however, an interim letter was released to owners that included precautionary measures to be used until parts became available. This letter also included a customer support phone number that was established by Volvo to assist those customers that identified either looseness in the ball joint and/or damage to the rubber boot, both of which require replacement of the drag link. Under these provisions Volvo repaired a small percentage (i.e. less than ½ percent) of the affected vehicles.

On December 21, 2010, Volvo released the recall repair instructions to authorized service facilities and is in the process of preparing owner packages. As a result, I respectfully request that the first reporting quarter be quarter 1 of 2011.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim L. LaFon", written over a long, sweeping horizontal line.

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