



**Sprinter Engineering and  
Compliance Support**

*SENT VIA FEDEX*

April 14, 2011  
(Revision from April 4, 2011 mailing)

National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E. (NSA-11)  
Washington, D.C. 20590

ATTN: Mr. Frank Borris

Dear Mr. Borris:

Enclosed for your information and pursuant to Part 579.5, please find our latest Service and Warranty Bulletins for March, 2011.

Should you have any questions, please do not hesitate to contact me at 843-695-5057.

Sincerely,

Michael Scott  
Designated Agent  
S&E Compliance Manager  
Sprinter Engineering and  
Compliance Support

Walther Bloch  
DM Sprinter Engineering Support  
Sprinter Engineering and  
Compliance Support

FILE: SERVICE: GROUP 00 OF SERVICE INFORMATION BINDER  
PARTS: GROUP I OF INFORMATION – PARTS & ACCESSORIES BINDER

Campaign No. 2011010001, March 2011

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 906, Model Year 2010**  
**Replace A-Pillar Trim**

Daimler AG (DAG), the manufacturer of Mercedes-Benz and Freightliner Sprinter vehicles, has determined that due to documentation error the A-Pillar Trim installed in the vehicle may not be the correct one required for compliance with Federal Motor Vehicle Safety Standard (FMVSS) 201 (Head Impact Protection). Dealers will replace the A-Pillar Trim to insure compliance with FMVSS 201.

Prior to performing this Recall Campaign:

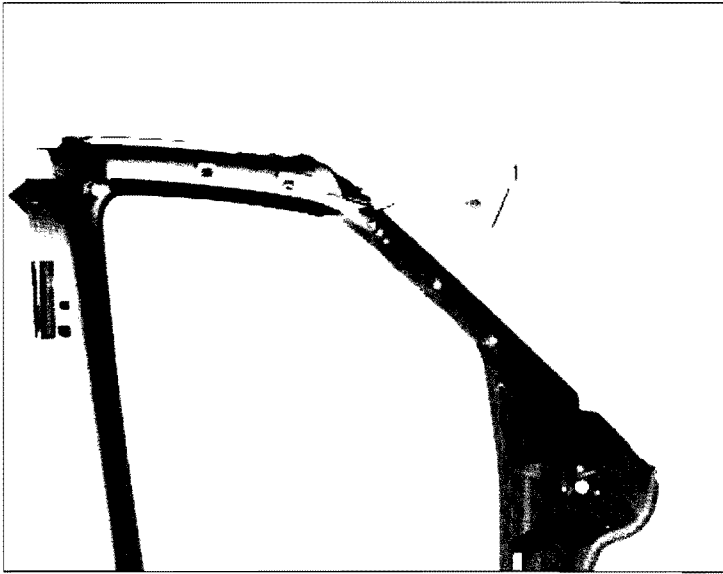
- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall and Service Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 2 vehicles are involved.

Order No. V-RC-2011010001

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

**Procedure****Figure 1**

1. Remove A-pillar trim (1, Figure 1) from A-pillar.
2. Install new A-pillar trim (1, Figure 1) in reverse order.

**Primary Parts Information**

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	A-pillar cover (trim)	A906 692 87 00 7J69	100%
1	A-pillar cover (trim)	A906 692 88 00 7J69	

**Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

**Warranty Information**

**Operation:** Replace A-pillar trim (02-7516)

Damage Code	Operation Number	Labor Time (hrs.)	Model Indicator(s)
68 910 62 7	02-7516	0.5	Not Available <sup>1)</sup>

<sup>1)</sup> Use vehicle VIN when submitting warranty claim