

GM SERVICE AND PARTS OPERATIONS  
DCS 2525  
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 17, 2010

Subject: Upcoming Safety Recall 10355  
Air Bag Passenger Sensing System

Models: 2005-2007 Cadillac CTS

To: All Cadillac Dealers

Attention: General Manager, Service Manager, Parts Manager,  
Used Vehicle Sales Manager and Warranty Administrator

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing a safety recall involving certain 2005-2007 model year Cadillac CTS vehicles.

Some of these vehicles have a condition in which repeated flexing of the Passenger Sensing System mat in the front passenger seat may cause the mat to kink, bend, or fold. This flexing can break the connections in the mat. If this occurs, the front passenger airbag could become disabled. If the airbag becomes disabled, the passenger airbag status indicator on the rearview mirror will show that the airbag is off, the AIR BAG indicator will be illuminated, and a SERVICE AIR BAG message will appear in the Driver Information Center. In the event of a crash severe enough to activate the front passenger airbag, if the airbag does not deploy, it could result in increased injury for the occupant.

To correct this condition, dealers are to replace the Passenger Sensing System.

Approximately 96,000 vehicles are involved and GM is working with its suppliers to obtain the required parts as quickly as possible. Customer notification letters will be mailed when a sufficient supply of replacement parts is available.

GWM-IVH (GMVIS2) information for this recall will not be available until the recall bulletin is released to dealers.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES

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