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GM CUSTOMER CARE AND AFTERSALES
DCS2567
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 24, 2011

Subject: 10355 - Safety Recall
Passenger Sensing System

Models: 2005-2007 Cadillac CTS and CTS-V

To: All Cadillac Dealers

Attention: General Manager, Service Manager, Parts Manager,
Used Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 10355 today. The total number of U.S. vehicles involved is approximately 96,000.

This recall is being administered in phases. The first phase will include 2005 model year vehicles.

Customers with 2006 and 2007 vehicles will be sent an advisory letter informing them of this condition (copy attached). The letter states that GM will send them another letter when parts become available to repair their vehicle. However, if a customer with a 2006-2007 model year vehicle brings their vehicle into the dealership and the vehicle exhibits the condition, dealers are to perform the repair and submit a claim using labor code T5814. Please see the attached bulletin for details.

Customer Letter Mailing

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Global Connect (GWM)

The "Investigate Vehicle History" (GMVIS 2) link on the Global Warranty Management (GWM) application within GlobalConnect will be updated March 24, 2011 with VINs for 2005 model year vehicles.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available March 29, 2011 for 2005 model year vehicles.

END OF MESSAGE
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