

GM CUSTOMER CARE AND AFTERSALES

DCS2530

URGENT - DISTRIBUTE IMMEDIATELY

Date: December 27, 2010

Subject: 10426A - Safety Recall
Rear Axle Cross Pin Fracture
Additional Vehicles Involved

Models: 2011 Cadillac Escalade, Escalade ESV, Escalade EXT;
Chevrolet Avalanche, Silverado, Suburban, Tahoe; GMC
Sierra, Yukon, Yukon XL

To: All Cadillac, Chevrolet and GMC Dealers

Attention: General Manager, Service Manager, Parts Manager,
New Vehicle Sales Manager and Warranty Administrator

Further investigation has revealed that an additional 3,046 vehicles must be included in this safety recall. A revised list of all involved vehicles is attached to this message. This list is sorted by GM Business Associate Code (BAC) for easy reference.

If your dealership's BAC is listed, immediate action must be taken to ensure required repairs are completed as soon as possible. These additional units are easily identifiable on the new list. Please discard all previous VIN lists.

Dealers are not to demonstrate, dealer trade, or deliver vehicles until the recall repair has been performed. If a vehicle has been delivered, the dealer is requested to have the

involved vehicle returned to the dealership by flatbed and provide the customer with a courtesy vehicle.

GM will continue to call the owners of sold vehicles to advise them not to drive their vehicle. Dealers are also strongly encouraged to contact their customers by telephone about this serious safety recall.

Note that the GM Warranty Parts Center (WPC) will begin shipping today sufficient quantities of WPC Kit #584 to repair 100% of the involved vehicles. These rear axle kits are being sent only to those dealers whose BAC is identified on the attached VIN list. For vehicles that have been dealer traded, additional kits can be ordered from the WPC by faxing a request to 248-371-9005.

Important: Please hold all warranty transactions for this recall until January 4, 2011. Submission prior to that date may result in the transaction being rejected.

END OF MESSAGE

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