# INTERACTIVE NETWORK

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Sent on	12 15 2010 Expires on 12 29 2010
From	Parts and Service Division
Subject	Stop Sale of 2010~2011 Accord/Pilot produced at Alabama Plant
DATE: TO: FROM: RE:	December 15, 2010 All Honda Sales, Service & Parts Managers American Honda Parts and Service Divisions Stop Sale of 2010~2011 Accord/Pilot produced at Alabama Plant

Note: A Stop Sale is being put in effect for the following units produced at the Alabama Plant:

- (136) 2010 Accord 4 door V6
- (675) 2011 Accord 4 door V6
- (10697) 2011 Pilot

Use this <u>dealer inventory link</u> for a list of affected units in-stock inventory Use this <u>link</u> for a list of affected units sold to customers.

Should an unrepaired vehicle cause an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

### **Basic Problem**

The factory uses an automated process to tighten the pinch bolts on the Pilot front suspension and the spindle nuts on both the Accord and Pilot front axles. A programming error and computer problem caused concern that the pinch bolts and spindle nuts may not be tightened to the specified torque on the vehicles included on the VIN list.

### **Service Information**

An iN message including the affected VIN list will be posted tonight, 12/15/10. An iN message including repair instructions will be posted 12/17/10. A Service Bulletin will be posted 12/23/10.

A customer notification will be mailed in late December depending on parts availability.

### Parts Information

Parts information will be included with the repair instructions

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