

GM CUSTOMER CARE AND AFTERSALES

DCS2524

URGENT - DISTRIBUTE IMMEDIATELY

Date: December 17, 2010

Subject: 10370 - Safety Recall
Safety Belt Buckle Anchor Fracture

Models: 2011 Cadillac SRX, Chevrolet Equinox, and GMC Terrain

To: All Cadillac, Chevrolet, and GMC Dealers

Attention: General Manager, Service Manager, Parts Manager,
New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 10370 today. The total number of U.S. vehicles involved is approximately 97,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on January 18, 2011.

Global Connect (GWM)

The “Investigate Vehicle History” (GMVIS 2) link on the Global Warranty Management (GWM) application within GlobalConnect will be updated December 18, 2010.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available December 29, 2010.

END OF MESSAGE

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