



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: January 31, 2011

To: Dealer Principal, Service Manager, Parts Manager and Warranty Administrator

From: Product Compliance

Subject: Voluntary Safety Recall 2014 – **UNITED STATES**

2006 - 2010 Model Year Jetta, New Beetle & New Beetle Convertible, 2007-2009 Model Year Rabbit, and 2009-2010 Model Year Jetta SportWagen Vehicles Equipped with a 2.5L Engine
Under Hood Fuel Supply Line

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION **Voluntary Safety Recall 2014 - Under Hood Fuel Supply Line** **UNITED STATES**

Volkswagen has notified the NHTSA of a safety recall affecting some Volkswagen vehicles equipped with a 2.5L engine as follows.

Campaign Code: 2014

Launch Date: February 1, 2011.

Problem Description:

- **Jetta, Jetta SportWagen and Rabbit (Criteria 01 vehicles):** The affected vehicles may have a small plastic tab located on the windshield washer fluid reservoir that may chafe against an under hood fuel supply line. If chafing occurs, there is a potential for a fuel leak to develop over time. Leaking fuel, in the presence of an ignition source, may result in a fire
- **New Beetle/New Beetle Convertible Only (Criteria 02 vehicles):** Affected vehicles may have a fastening clamp on a power steering system hydraulic hose that may be located in an improper position, which could cause chafing against an under hood fuel supply line. If chafing occurs, there is a potential for a fuel leak to develop over time. Leaking fuel, in the presence of an ignition source, may result in a fire.

Corrective Action:

- **Jetta, Jetta SportWagen and Rabbit (Criteria 01 vehicles):** Inspect and, if necessary, replace the under hood fuel supply line. As a preventive measure, a plastic tab on the windshield washer fluid reservoir will be removed.
- **New Beetle/New Beetle Convertible Only (Criteria 02 vehicles):** Inspect the affected fuel supply line and replace it if necessary. As a preventive measure, inspect the position of the affected fastening clamp and adjust it into the correct position if necessary.

Customer Mailing: Customer notification will begin on or about February 1, 2011.

Code Visibility Date: On or about February 1, 2011.

IMPORTANT!

To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc.

Circular Release Date: Repair instructions will be available in ElsaWeb and ServiceNet before the customer mailing takes place on or about February 1, 2011. Please ensure that all dealership personnel with campaign-related responsibilities have been provided with this important information.

Parts Information and Allocation: Due to the small number of vehicles anticipated to need a fuel line replacement, only a small parts allocation will be sent to dealers prior to customer notification on or before February 1, 2011.

Allocation List Release Date: Allocation lists will be available under My Dealership Reports on the VW Hub on or about February 1, 2011.

Volkswagen Service & Quality

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