



Fleetwood RV, Inc.
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IMPORTANT RECALL INFORMATION #101105FRV

December 2010

**TO: ALL FLEETWOOD RV DEALER PRINCIPALS
SERVICE MANAGERS
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #101105FRV
2011 TERRA CLASS A MOTOR HOMES – HEADLIGHTS**

Fleetwood RV, Inc., on behalf of its subsidiary manufacturing centers located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act.

Fleetwood RV, Inc. has decided that a noncompliance, which relates to motor vehicle safety, exists in certain model year 2011 Terra Class A motor homes.

We are notifying the owners of the affected units in order to correct the problem. A copy of the letter sent to owners of record is attached for your information.

WHAT IS THE PROBLEM?

On motor homes affected by this recall, the high-beam and low-beam headlights are not in the correct positions as specified by FMVSS 108.

According to the pertinent language of FMVSS108, the lower beam should be provided by the “outboard light source (or the uppermost if arranged vertically”, and the upper beam should be provided by “the inboard light source (or the lower one if arranged vertically”.

WHAT SHOULD YOU DO?

Owners of the above mentioned motor homes have been asked to contact a Fleetwood dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached ***Recall Service Bulletin # 101105FRV*** prior to beginning repairs.

Once repairs are completed, have the customer sign your dealership’s ***Internal Repair Order*** and submit your request through e-FDN. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from Fleetwood RV or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping Fleetwood RV with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your Fleetwood Service Center.

Sincerely,

FLEETWOOD RV, INC.

Attachments: Recall #101105FRV Customer Letter
Recall #101105FRV Service Bulletin