

GM SERVICE AND PARTS OPERATIONS

DCS2513

URGENT - DISTRIBUTE IMMEDIATELY

Date: November 19, 2010

Subject: Upcoming Noncompliance Recall 10367
Child Restraint Top Tether Anchor

Models: 2004-2011 Chevrolet Colorado and GMC Canyon

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Manager, Parts Manager,
New Vehicle Sales Manager, Used Vehicle Sales Manager
and Warranty Administrator

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing a noncompliance recall involving certain 2004-2011 model year Chevrolet Colorado and GMC Canyon regular and extended cab vehicles without a rear seat and equipped with a front 60/40 split bench seat.

These vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 225, Child Restraint Anchorage Systems. The child restraint top tether anchor for the front center seat position in these vehicles is not accessible as required by the Standard. Without the top tether anchor, the child restraint may not be properly secured. FMVSS 225 also requires that the Owner Manual includes a step-by-step procedure for attaching a child restraint top tether to a vehicle top tether anchor.

To correct this condition, dealers are to service all vehicles subject to this noncompliance recall at no charge to customers, regardless of mileage, age of vehicle, or ownership from this time forward if the customer requests the repair. In addition, all customer notification letters will include an Owner Manual Supplement that describes how to install a child restraint using a top tether in the center position.

Approximately 185,000 U.S. vehicles are involved. Release dates for the dealer bulletin and customer letter will be scheduled in the near future.

Global Warranty Management (GWM) information for this recall will not be available until the recall bulletin is released to dealers.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

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