



Volvo Cars of North America, LLC

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Product Safety & Compliance

**\*\*\*\*\* IMPORTANT RECALL NOTICE \*\*\*\*\***

DATE: November 08, 2010

TO: All U.S. and Canadian Volvo Retailers

RE: Volvo Recall 231

Certain Model Year S80 MY2000-2010, S60 MY2001-2010, V70 MY2001-2010, XC70 MY2001-2010, XC90 MY 2003-2010, S40/V50 MY2004-2010, C30 MY2007-2010 or C70 MY 2006-2010

**The sale or lease of defective or non-compliant motor vehicles or equipment is prohibited by law. Vehicles in retailer inventory must be remedied prior to sale. Repair information is attached to this communication.**

Garmin has decided that a defect which relates to motor vehicle safety exists in certain specific nüvi® 760 portable GPS units. Customers may have purchased a Volvo S80 MY2000-2010, S60 MY2001-2009, V70 MY2001-2010, XC70 MY2001-2010, XC90 MY 2003-2010, S40 MY2004-2010, V50 2005-2010, C30 MY2007-2010 or C70 MY 2006-2010 equipped with a Garmin nüvi® 760 unit that is potentially affected by this recall, or purchased a Garmin nüvi®760 unit directly from a Volvo retailer.

Garmin has identified potential overheating issues when certain batteries manufactured within a limited date code range are used in certain Garmin nüvi® 760 models with a specific printed circuit board (PCB) design. It appears that the interaction of these factors can, in rare circumstances, increase the possibility of overheating, which may lead to a fire.

Volvo is contacting potentially affected vehicle owners and requesting that they visit the Garmin website to identify if their unit is affected. Retailers should check their vehicle and parts inventory for Garmin nüvi® 760 units and visit the Garmin website below for instructions. The Garmin nüvi® 760 GPS units were sold under Volvo Part# 31260658 & 31285203.

**Customers should stop using their Garmin portable GPS device immediately, and visit the Garmin website below to determine if their unit is affected. Vehicle owners should not visit a Volvo retailer for this Garmin recall repair.**

**[www.garmin.com/nuvibatterypcbrecall](http://www.garmin.com/nuvibatterypcbrecall)**

If a vehicle owner does not have access to the web site, please have them call Garmin at 866-957-1981 to determine if the GPS unit is affected and receive instructions on how to have it repaired.

#### **OWNER NOTIFICATION**

Volvo will send a customer notification letter to eligible vehicle owners in November. This notification will instruct vehicle owners to visit the Garmin website for instructions.

**Please display the Product Safety Recall Notice in the Retailer Package at the Service and Parts counters.**

#### **RETAILER RESPONSIBILITIES**

The sale or lease of defective or non-compliant motor vehicles or equipment is prohibited.

Vehicles in retailer inventory must be remedied prior to sale.

A complete description of the recall campaign requirements and claim submission procedures is below. It is the retailer's responsibility to review the details provided in the materials listed below with all involved personnel.

- Service Manager Bulletin
- Retailer Tech Journal

Your cooperation in completing this important recall is greatly appreciated.

Drive Safely,

Adam Kopstein  
Manager, Product Safety and Compliance  
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## DISPLAY AT SERVICE AND PARTS COUNTERS

### PRODUCT SAFETY RECALL



### **Important Garmin nüvi® 760 Product Safety Recall Notice**

Volvo Cars hereby announces a product recall to support Garmin's safety recall on certain Garmin nüvi® 760 brand of portable navigation products supplied by Volvo. Vehicles potentially concerned are Volvo S80 MY2000-2010, S60 MY2001-2009, V70 MY2001-2010, XC70 MY2001-2010, XC90 MY 2003-2010, S40/V50 MY2004-2010, C30 MY2007-2010 or C70 MY 2006-2010.

#### ***The reason for the Garmin Recall:***

Garmin has identified potential overheating issues when certain batteries manufactured within a limited date code range are used in certain Garmin nüvi® 760 models with a specific printed circuit board (PCB) design. It appears that the interaction of these factors can, in rare circumstances, increase the possibility of overheating, which may lead to a fire.

Volvo is contacting potentially affected vehicle owners and requesting that they visit the Garmin website to identify if their unit is affected.

#### ***What you need to do:***

**Please stop using your Garmin portable GPS device immediately, and visit the Garmin website below to determine if your unit is affected.**

**[www.garmin.com/nuvibatterypcbrecall](http://www.garmin.com/nuvibatterypcbrecall)**

Enter the unit's serial number. If you determine that your nüvi® 760 is affected by this recall, you must immediately stop using the device and return it to the directed Garmin-authorized service center for service. When the battery is replaced and the service concluded, your nüvi® 760 will be returned to you by Garmin.

If you do not have access to the web site, please call Garmin at 866-957-1981 to determine if your GPS unit is affected and receive instructions on how to have it repaired.

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