

GM CUSTOMER CARE AND AFTERSALES

DCS2503

URGENT - DISTRIBUTE IMMEDIATELY

November 4, 2010

Date:

Subject: 10351 - Safety Recall  
Power Steering Line Contact

Models: 2010-2011 Buick Lucerne Equipped with V8 Engine  
2010-2011 Cadillac DTS

To: All Buick and Cadillac Dealers

Attention: General Manager, Service Manager, Parts Manager,  
New Vehicle Sales Manager, and Warranty  
Administrator

General Motors is announcing Safety Recall 10351 today. The total number of U.S. vehicles involved is approximately 13,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on November 19, 2010.

Global Connect (GWM) The "Investigate Vehicle History" (GMVIS 2) link on the Global Warranty Management (GWM) application within GlobalConnect will be updated November 5, 2010.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available November 12, 2010.

END OF MESSAGE

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