

# STARCRAFT

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October 2010

## **IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT**

### ***NHTSA Recall Campaign # 10V-502***

#### **Dear Starcraft RV Dealer:**

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### **DEFECT INVOLVED**

Starcraft RV has decided that a defect, which relates to motor vehicle safety, exists in specific Autumn Ridge Travel Trailers {series 186BH, 235FB, 245DS, 256BHS, 278BH, 295RLS, 297BHS, 325RLSA, 329BHU, 336RESA }

Lexion S-Lite Fifth-Wheels {series 319FBH }

Lexion S-Lite Travel Trailers {series 294RL, 309QK, 329BH }

Travel Star EXP Sport Travel Trailers {series 176RB, 187TB }

Travel Star EXP Travel Trailers {series 217RBSS, 237CKS, 237RBS }

Travel Star Travel Trailers {series 245RKS, 288BHS, 245RBS }.

The affected units were manufactured between August 16, 2010 and October 1, 2010.

Starcraft RV has determined that based upon information provided to it by Atwood Mobile Products, that 17" & 21" Series 35 range-oven units, whose model numbers begin with RV1735, RV2135, or RA2135, manufactured by Atwood between July 1, 2010 and September 20, 2010 may possess a small fracture in the line supplying gas to the oven cavity burner. Such a fracture has the potential to leak gas when the oven cavity burner is in operation. Gas only flows through the suspect tube when the oven thermostat is opened and the thermocouple signals that a pilot light is present in the oven cavity burner. Once gas is flowing, it can leak through the wall of the fractured gas line leading to a potential build up of gas in the RV, which might cause asphyxiation and death. In the presence of a spark or other ignition source, this leak may lead to a fire, injury, or death.

The remedy for the affected recreation vehicles will involve inspection of the suspect tube using a test kit provided by Atwood. If the tube contains a leak, Atwood will provide instructions on how to proceed. If you are unable to perform this repair, please contact Starcraft RV Customer Service at 800-945-4787 for assistance.

#### **DEALER CAMPAIGN RESPONSIBILITY**

**We strongly suggest that you designate a manager to coordinate the recall to ensure the work is performed and documented properly, and that a warranty claim is submitted to Starcraft RV to verify the performance of the modification. This responsibility should also include accountability for all stock units affected by the recall campaign.**

All unsold new vehicles in your possession that are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin **before** owners take possession of these vehicles.

**Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. You may do this by sending a copy of the retail owner recall notice. In addition, Starcraft RV encourages you to follow up with a telephone call to the customer to assist in scheduling the repairs.**

**Authorized Starcraft RV dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased.**

### **OWNER NOTIFICATION**

Retail owners of record will be receiving notification of this campaign within two weeks of this dealer notification letter. A copy of the owner notification letter is attached for your review.

If you have any questions regarding this recall or instructions, please contact us on your dealer service line 800-945-4787.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Joseph J. Resil".

Joe Resil  
Regulatory Compliance Manager