



Volvo Cars of North America, LLC

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Product Safety & Compliance

******* IMPORTANT VEHICLE RECALL NOTICE *******

DATE: October 20, 2010

TO: All U.S. and Canadian Volvo Retailers

RE: Volvo Recall 229
Certain Model Year 2010 – 2011 S80, XC70
2011 XC60
2010 V70

The sale or lease of defective or non-compliant motor vehicles or equipment is prohibited by law. Vehicles in retailer inventory must be remedied prior to sale. Repair information is attached to this communication.

Volvo Cars of North America, LLC (Volvo) has decided to conduct a voluntary safety recall on certain model year 2010 – 2011 S80, XC70, 2011 XC60 and 2010 V70 vehicles.

Volvo has identified that there may be an intermittent fault in the driver's airbag clockspring wiring connector for the Supplemental Restraint System (SRS). If this condition occurs, the SRS lamp will be permanently illuminated along with the following message in the Drivers Information Module (DIM) "AIRBAG SYSTEM SERVICE REQUIRED".

If the condition occurs during driving, and if the driver ignores the warning, should an accident occur where the deployment of the driver's airbag is required, the driver's airbag may not deploy as intended or not deploy at all. This poses an unreasonable risk to motor vehicle safety.

The corrective action is to install a metal shim in the driver's airbag clockspring wiring connector.

This recall affects 9,746 vehicles in the U.S and 1,157 in Canada.

OWNER NOTIFICATION

Owner notification is scheduled to begin in October.

RETAILER RESPONSIBILITIES

Retailers must perform this recall campaign on eligible vehicles regardless of miles/kilometers or vehicle age. All work performed under this recall is free of charge to the owner.

In the event that a customer does not have a notification letter, the owner is not to be refused the work. Your regional representative will follow up to ensure that this recall campaign is proceeding smoothly.

A complete description of the recall campaign requirements and claim submission procedures is below. It is the retailer's responsibility to review the details provided in the materials listed below with all involved personnel.

- Service Manager Bulletin
- Parts Bulletin
- Retailer Tech Journal

Your cooperation in completing this important recall is greatly appreciated.

Drive Safely,

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