



October 21, 2010

Reference: RECALL NO. Dexter: Campaign #10E048
Heartland: Campaign #10V461

Dear Heartland RV Dealer:

Dexter Axle has determined that a condition involving motor vehicle safety may exist in certain trailers produced by Heartland RV between August 15, 2010 and September 7, 2010.

The condition relates to trailers fitted with certain Dexter Axles produced from August 15, 2010 and August 30, 2010. These axles may contain cracks in the spindle welds which can propagate and lead to a complete separation of the wheel end from the vehicle.

The manufacturers provided list is shown below affecting the trailers at your location. If any of these listed vehicles have already been delivered to the retail customer, please advise Dexter Axle or the vehicle manufacturer immediately. Provide us with the name and address of the owner so that we may send proper notification of the recall. Dexter will provide replacement parts and reimburse you for reasonable inspection and labor costs.

Please inspect any vehicles still in your inventory to determine if the axle serial numbers appear on the list provided. If the axles are on the list, contact Denise Schrock, Warranty Administrator for Dexter Axle at 1-800-400-2164 before delivery to the retail customer. She will arrange for shipping the replacement axles to your location and for the return of the suspect axles.

The following rates have been established to cover the labor costs to be billed back to Dexter Axle Company.

1. A flat rate .5 hours will be allowed for the inspection of the vehicle.
2. A flat rate of 2.5 hours will be allowed for the replacement of a two axle set and 3.5 hours for a three axle set.

Sincerely,

William L. Dunlap
Sr. Vice President of Engineering,
Dexter Axle Company

Trailer VIN #: 5SFBG3628BE227096
5SFBG3921BE227484
5SFCG4032BE227073
5SFCG3624BE227083

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