

GM SERVICE AND PARTS OPERATIONS

DCS2480

URGENT - DISTRIBUTE IMMEDIATELY

Date: September 30, 2010

Subject: 10323 - Upcoming Safety Recall
Power Steering Pressure Line

Models: 2010 Cadillac SRX
Equipped with 2.8L Gas Engine (RPO LAU) or
3.0L Gas Engine (RPO LF1)

To: All Cadillac Dealers

Attention: General Manager, Service Manager, Parts Manager,
New Car Sales Manager, Used Car Sales Manager, and
Warranty Administrator

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing a safety recall involving certain 2010 model year Cadillac SRX vehicles equipped with a 2.8L gas engine (RPO LAU) or 3.0L gas engine (RPO LF1).

Some of these vehicles have a condition in which processing of the crimp during manufacture of the power steering pressure line may have damaged the line. If the line was damaged, a power steering fluid leak may develop. If there is a sufficient amount of fluid loss, the driver will hear noise from the power steering pump and increased effort may be required for steering. If power steering fluid sprays onto hot engine parts, an engine compartment fire could occur.

To correct this condition, dealers are to replace the power steering line on vehicles equipped with a 2.8L engine. Dealers are to inspect and, if necessary, replace the power steering line on vehicles equipped with a 3.0L engine.

Approximately 3,500 U.S. vehicles are involved and GM is working with its suppliers to obtain the required parts as quickly as possible. The mailing date of customer notification letters will be determined in the near future.

This recall will not be updated on the Global Warranty Management – Investigate Vehicle History (GMVIS2) application until the recall bulletin is released to dealers. Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

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