

August 24, 2011 Bulletin SB10-11-S002A

IMPORTANT BULLETIN UPDATE NOTIFICATION

Regional Safety Recall 10V-436

Corrosion Affecting the Forward Rear Suspension Lower Link Brackets

TO: All Isuzu Service and Parts Personnel

This letter and Bulletin SB10-11-S002A are being sent to you to notify you of important updates to this recall bulletin.

INFORMATION:

Isuzu Motors America, LLC (Isuzu) has revised service bulletin SB10-11-S002 to enhance technician safety, update repair processes and improve service facility efficiency related to Safety Recall 10V-436. Please discard any copies of bulletin SB10-11-S002 currently being used by your service center's staff and replace them with the updated version SB10-11-S002A provided with this notification. Additional copies may be printed from <u>www.isuzuone.com</u>.

Specifically, Isuzu would like to remind Service Personnel that the incorrect use of the block supports during the process of lifting the vehicle body off the frame can create a dangerous situation where the excessive load on the extreme rear section of the frame may cause that portion of the frame to break off and collapse to the ground. This could result in serious personal injury to the technician and unnecessary damage to the vehicle. It is imperative that the technician support the body at both the #4 and #5 body mount as noted in Figure 37 of the bulletin.

SERVICE FACILITY ASSISTANCE:

Should you have questions regarding this coverage, please contact our Service Support line at 800-533-0244 option 2.