



December 3, 2010
Safety Recall Campaign 10V-436
Bulletin SB10-11-S002

Regional Safety Recall 10V-436

Corrosion Affecting the Forward Rear Suspension Lower Link Brackets

To: Isuzu Service Facility Principals, Executive Managers, Service Managers, and Parts Managers

This letter and Safety Recall Bulletin SB10-11-S002 are being sent to you to notify you of a Safety Recall Campaign affecting certain Isuzu Rodeos and Axioms.

AFFECTED VEHICLES:

1998-2002 Rodeos and 2002 Axioms originally or currently registered in the following states: Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, Wisconsin, Kentucky, and the District of Columbia.

CONDITION:

The subject Isuzu vehicles that have experienced sustained exposure to highly corrosive materials used in some jurisdictions for road deicing purposes may experience excessive corrosion in the vicinity of the forward mounting point bracket for the left or right rear suspension lower link prior to the time that such corrosion would normally be expected. In certain extreme cases, excessive corrosion in this vicinity may result in a lower link bracket becoming detached from the frame, which can affect vehicle handling and potentially cause a crash.

SERVICE FACILITY ACTION:

For subject vehicles **up to 10 years old as of September 22, 2010**, all Service Facilities should provide this inspection and the appropriate repair **free of charge**.

For subject vehicles **over 10 years old as of September 22 2010**, all Service Facilities should provide this inspection and repair **free of charge for one year from the date of owner notification**.

Important: Service Facilities are to confirm vehicle eligibility prior to beginning repairs by using the Isuzu Communication System (ICS). Not all vehicles may be involved.

PARTS INFORMATION

An initial supply of parts likely to be necessary for most vehicles has been sent to each Service Facility. This initial shipment is calculated to provide the Facility with the minimum parts necessary to begin repairs and is based on vehicles assigned and the geographical location of the facility. Subsequent parts required to complete this campaign are to be obtained from American

Isuzu Motors America LLC.

Dealer Support

1400 S. Douglass Road, Suite 100, Anaheim, CA 92806 *1-800-533-0244 Option 2

Isuzu Parts Distribution Network (AIPDN). In an emergency situation, parts should be ordered on a VOR (Vehicle Off Road) Order.

Please note: Isuzu expects the vast majority of vehicles will only require a process in which the affected area is cleaned and coated with a specific sealer and/or rust treatment. In some cases, it may also be necessary to install additional support brackets to the affected area. The bracket kits **may** not be available until mid-January 2011; once available, they will be shipped as necessary.

When the bracket kits become available, not all Service Facilities will receive the bracket kits. If an inspection shows the need for a bracket kit and your initial shipment did not include these kits, it will be necessary for an order to be placed with AIPDN immediately.

Refer to the "Parts Information" section of the campaign bulletin for details.

OWNER NOTIFICATION:

Owner Notification will begin on or before December 10, 2010

Please ensure that all appropriate personnel within your facility are aware of this safety recall campaign and that the necessary repairs are performed on all affected vehicles either in your inventory or brought into your dealership for repair.

If there are questions at any point during the Inspection or Repair procedure related to this recall, please contact one of our National Operations Managers by calling the Dealer Support line. (1-800-533-0244, Option 2.)

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