

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: Tuesday, September 21, 2010
SUBJECT: Recall Campaign 097 - 2011 MY Sonata Steering Column
Intermediate Shaft Connections Inspection - TSB# 10-01-032

Hyundai Motor America is conducting a Recall to inspect and confirm that the steering column and the upper intermediate shaft universal joint (U-joint) and the steering pinion splined shaft and the lower intermediate shaft U-joint are properly connected and that both attaching bolts are tightened to the specified torque on certain 2011 Model Year Sonata vehicles. Technical Service Bulletin #10-01-032 provides a procedure to conduct this inspection.

Additionally, a procedure is provided in TSB# 10-01-032 update the Motor Driven Power Steering (MDPS) software.

IMPORTANT NOTE: Dealers are required to perform this campaign on all affected vehicles in dealer stock before retail delivery to the customer.

In order to identify only those vehicles affected by Recall Campaign 097, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 097.

TSB #10-01-032, as well as the applicable MDPS software, will be available on Hyundai's Website on September 21, 2010. It contains instructions on performing the service and submitting the campaign claim.

Customer notification letters will be mailed in the near future.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA

SERVICE ALERT

TO: Svc Managers, Parts Managers, Wrty. Administrator
FROM: Hyundai Motor America
ALERT TITLE: Recall Campaign 097 - TSB 10-01-XXX
POSTING DATE: September 21, 2010
ALERT TYPE: Service Campaign
TSB#: TSB# 10-01-032

ALERT MESSAGE: Recall Campaign 097 - TSB #10-01-032 - available on HyundaiService.com

Hyundai Motor America is conducting a Recall to inspect and confirm that the steering column and the upper intermediate shaft universal joint (U-joint) and the steering pinion splined shaft and the lower intermediate shaft U-joint are properly connected and that both attaching bolts are tightened to the specified torque on certain 2011 Model Year Sonata vehicles. Technical Service Bulletin #10-01-032 provides a procedure to conduct this inspection.

Additionally, a procedure is provided in TSB# 10-01-032 to update the Motor Driven Power Steering (MDPS) software.

PARTS ORDER INSTRUCTIONS: 2 paint tubes shipped to every dealer the week of September 20, 2010. Additional information obtaining the paint tubes can be found on TSB #10-01-032 (page 2 of 15).

SERVICE PROCEDURE: TSB# 10-01-032 posted September 21, 2010. Applicable software posted September 21, 2010.

IMPORTANT NOTE: Dealers are required to perform this campaign on all affected vehicles in dealer stock or before retail delivery to the customer.