

---

Date: 09/09/2010

Ref. number: Service / Field Action /  
G\_0000064628

Subject: **10292 - Noncompliance Recall-Occupant Crash Protection – Unbelted  
Passenger**

---

GM CUSTOMER CARE AND AFTERSALES

GMSO 163

URGENT - DISTRIBUTE IMMEDIATELY

Date: September 09, 2010

Subject: 10292 - Noncompliance Recall  
Occupant Crash Protection – Unbelted Passenger

Models: 2009-2010 Cadillac CTS All Wheel Drive  
2009-2010 Cadillac CTS-V

To: All Cadillac Dealers

Attention: General Manager, New Vehicle Sales Manager, Used Vehicle Sales Manager, Service Manager, Parts Manager and Warranty Administrator

General Motors is announcing Noncompliance Recall 10292 for vehicles in the United States. The total number of U.S. vehicles involved is 20,224.

Certain 2009 and 2010 model year Cadillac CTS All Wheel Drive and CTS-V vehicles fail to conform to Federal Motor Vehicle Safety Standard 208, Occupant Crash Protection – 5<sup>th</sup> Percentile Female Passenger Unbelted Femur Load.

In the event of a frontal vehicle crash, if a 5<sup>th</sup> percentile female is in the front passenger seat and is not wearing a safety belt, and the seat is adjusted full forward, the risk of injury to the thigh bone (femur) is higher than permitted under Federal law. In a crash test conducted by the NHTSA, the passenger dummy's knee hit the glove box door, resulting in a femur load 3% more severe than allowed by the safety standard. To avoid this risk, a front seat passenger should always properly wear the available safety belt (all occupants should wear safety belts at all times when riding in a motor vehicle).

In order to comply with FMVSS 208, modifications will be required to the vehicle's glovebox and the instrument panel magnesium beam. Note that the parts and instructions needed for this recall will be available beginning approximately September 20, 2010. At that time a recall bulletin with a detailed repair procedure will be released to dealers. In the interim, dealers are to hold any of the involved vehicles that may still be in their new or used car inventory. This means the involved vehicle must be held and not delivered to a customer or dealer traded until further instructions are received.

A VIN list of involved vehicles that our records indicate are still in dealer inventory is attached. It is sorted by GM dealer Business Associate Code for easy reference. If your BAC is not listed, then none of the involved vehicles are currently assigned to your dealership. Additionally, all involved vehicles (sold and unsold) will be identified in the GWM-IVH (GMVIS2) application on September 14, 2010.

Again, the service procedure for this recall will not be released until a sufficient supply of required parts is available. When released, the recall bulletin will also provide parts ordering information and floor plan reimbursement instructions.

Please do not call the GM Technical Assistance Center.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES