

Number 10V01 Vendor FSA Notice	Certain 2008 Through 2009 F-650/750 Vehicles Equipped with Caterpillar C7 Diesel Engine Fuel Line Leaks
Date: September 10, 2010	

This Is a Vendor Field Service Action Notice

Model Year	Model	Assembly Plant	Vehicle Build Date Range
2008	F-650 and F-750 vehicles equipped with a Caterpillar C7 diesel engine	ESCOBEDO (MEXICO)	Certain vehicles built from October 11, 2006 through May 30, 2008
2009	F-650 and F-750 vehicles equipped with a Caterpillar C7 diesel engine	ESCOBEDO (MEXICO)	Certain vehicles built from April, 16, 2008 through January 13, 2009

Issue

According to Caterpillar engineering, the #5 and #6 fuel lines may crack at the fastening point to the common fuel rail and cause a fuel leak, which may result in a potential fire hazard.

Action

1. Caterpillar Inc. warrants the repair of the #5 & #6 fuel lines described above and is conducting a Safety Recall Program on the affected vehicles.
2. Caterpillar Inc. will contact all authorized Caterpillar Service Centers (including Caterpillar authorized Ford dealers) and provide technical and claiming instructions for the repair of the #5 & #6 fuel lines.
3. The Caterpillar recall information is available on the internet at <https://sis.cat.com/sisweb/>. Enter Service Letter number PI10820 to access the information. This is a Caterpillar action and Ford has no administrative responsibilities. **DO NOT SUBMIT WARRANTY CLAIMS FOR THIS REPAIR TO FORD MOTOR COMPANY.**
4. Caterpillar Inc. will also send all affected owners a letter asking them to have this repair completed by an authorized Caterpillar Service Center.

OASIS

OASIS will be activated on September 10, 2010 to help dealers identify which vehicles may be eligible under this program. FSA VIN lists are available for identification of stock vehicles. Because this is a Caterpillar program, the Open/Closed status in OASIS and the FSA VIN lists will not be updated as vehicles are repaired. As a result, dealers must verify vehicle eligibility with Caterpillar (800-447-4986) prior to performing repairs.

PLEASE NOTE

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$6,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

Questions?	Caterpillar Call Center: 1-800-447-4986
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