



DATE: October 2010

TO: Micro Bird Distributors

SUBJECT: Recall # 10-038-WIU ([NHTSA 10V-377](#))
P/O window retention

FROM: Valérie Fortin, Regulations and Standards Technician, Micro Bird

Please find enclosed a copy of the notification letter we will mail to our end users in the next days regarding Micro Bird recall # 10-038-WIU:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor vehicle Safety Act.

Micro Bird has decided that certain 2006 through 2010 Girardin G5, 2009-2010 Micro Bird by Girardin G5 and 2003 through 2006 Girardin MBIV equipped with thermal t-slider and panoramic type push-out windows with 2 release handles (one on each side) fails to conform to Federal Motor Vehicle Safety Standard No. 217, “ Bus emergency exits and window retention and release ”. Our records show that you own the vehicle (s) with the vehicle identification number shown above (or on the reply sheet).

The safety issue is:

The design of window’s latching mechanism and the design and the stiffness of window’s frame and a potential insufficient retention of the window to the vehicle structure cause too much bending of the frame.

In the event of a crash, the emergency exit could not sufficiently restrain the occupants or become inoperable. The occupant could be thrown from the vehicle or not capable of opening the emergency exits which could cause injury or death of the occupant.

What should you do?

Add 5 screws on each side of the window’s frame as per Installation procedure enclosed. All part required to perform the recall are provided with the present letter.

Please contact Karine Favreau at Micro Bird Service and Warranty, at 819 477-2012 ext. 264 or karine.favreau@microbird.com if you have any problem or question.

After you have done the repair, please return the reply sheet to Corp. Micro Bird. This will enable us to update our file and send you a reimbursement check for the labor.

If you prefer, you can make an appointment with your Micro Bird dealer to have the repair done free of charge (parts & labour).

How long will it take:

Time required to do the repair is approximately 30 minutes per window. If you plan to ask a third party to do the repair make sure it will be done within the time allowed.



A list of vehicles involved is enclosed. If some have been sold & are not registered yet, please register them as soon as possible.

Dealers are required to have their units in inventory modified/repared before delivering to the final owner.

Questions regarding this recall campaign should be directed to me at (819) 477-2012 extension 428. We regret any inconvenience this may caused you.