

GM CUSTOMER CARE AND AFTERSALES
DCS2457
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 25, 2010

Subject: 10243A – Safety Recall
Second Row Safety Belt Interference When Seat Back
Returned to Upright Position
Revised Service Procedure

Models: 2009-10 Buick Enclave, Chevrolet Traverse, GMC Acadia,
Saturn OUTLOOK

To: All GM Dealers (except Pontiac and HUMMER dealers)

Attention: General Manager, Service Manager, Parts Manager,
New Car Vehicle Manager, Used Car Vehicle Manager, and
Warranty Administrator

The Service Procedure section in bulletin 10243A has been revised. Illustrations of seat configurations have been added to Step 3. A dimensional change was made to Step 4 for appearance purposes only.

Please discard all copies of bulletin 10243, issued August 2010.

END OF MESSAGE
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