

**GM CUSTOMER CARE AND AFTERSALES**

**DCS2455**

**URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** August 17, 2010

**Subject:** 10243 - Safety Recall – Second Row Safety Belt  
Interference  
When Seat Back Returned to Upright Position

**Models:** 2009-2010 Buick Enclave  
2009-2010 Chevrolet Traverse  
2009-2010 GMC Acadia  
2009-2010 Saturn OUTLOOK

**To:** All GM Dealers

**Attention:** General Manager, Service Manager, Parts Manager,  
New Car Manager, Used Car manager and Warranty  
Administrator

General Motors is announcing Safety Recall 10243 today. The total number of U.S. vehicles involved is approximately 207,000. Please see the attached bulletin for details.

**Customer Letter Mailing**

The customer letter mailing will begin on August 31, 2010.

**Global Connect (GWM)** The “Investigate Vehicle History” (GMVIS 2) link on the Global Warranty Management (GWM) application within GlobalConnect will be updated August 17, 2010.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available August 19, 2010.

END OF MESSAGE

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